



ANNUAL REPORT 2015/2016

Strengthening Lives and Communities

CONTENTS

| | |
|----|---|
| 1 | About Us - Vision and Values |
| 2 | From Our Chair |
| 4 | From Our CEO |
| 6 | Our Resource Base |
| 8 | Mobilising Resources from Social and Economic Impact |
| 9 | Business and Community Moving Forward Together |
| 11 | Government Grants Help Sustain our Quality Services and Housing |
| 12 | Contribute to the Well-being of Children and the Safety and Effectiveness of Families and Relationships |
| 14 | Empower and Equip Young People to Live Well in the Community |
| 16 | Provide Safe Places for People to Meet, Work, Learn and Play |
| 18 | Provide Affordable and Appropriate Places to Call Home |
| 20 | Together We |
| 24 | Auditor's Report |
| 25 | Summary Financial Statements |
| 29 | Get Involved with Junction Australia |

CONTACT US

PO Box 66, Christies Beach SA 5165
 T: 08 8392 3000
 E: admin@junctionaustralia.org.au
 W: junctionaustralia.org.au

This Annual Report incorporates the activities of both Junction Australia Ltd
 ABN 50 167 313 153 and Junction and Women's Housing Ltd ABN 50 160 344 712

JUNCTION AUSTRALIA

We are a trusted independent provider of a wide range of community support services and high quality, affordable housing that is dynamically engaged with over 6,500 South Australians during the year.

Operating for nearly 40 years, and active in 33 Local Government areas, we currently provide 1,700 homes and provide a wide range of innovative and responsive community support services for people who are homeless, at risk of homelessness or who have experienced domestic violence. Together with our funders, donors and service provision partners we maintain a strong commitment to strengthening lives and communities as we assist people to take the steps that enable them to navigate their way from 'Crisis to Connectedness'.

Our clients are supported to overcome barriers, access opportunities and pursue their hopes and dreams.

OUR VISION

The value of all groups and individuals is actively demonstrated by the way that they are included and enabled to participate in their communities.

OUR VALUES

- **Respect** - Every person deserves to be treated with respect
- **Trust** - Safety and trust are the foundations of healthy families and relationships
- **Inclusion** - Inclusive communities value and embrace diversity
- **Integrity** - Being honest and open to others



Junction Australia Board, (Left to right) Penny Gale, Helen Thorne, Mark Hayward, Graham Brown, Mike Canny, Rebecca Foster, Kathryn Govan, Ann Nelson and Pauline Rooney.

MESSAGE FROM OUR CHAIR

"2015/16 has been a year of consolidation in the context of ongoing growth for Junction Australia".

Welcome to the 2015/16 Annual Report.

We are proud of the progress and achievements we have made over the past 12 months.

During the year we successfully undertook the transfer of 608 properties in Mitchell Park from the SA Housing Trust. This was a considerable achievement that involved a concerted effort from our dedicated management and staff team.

As an organisation, Junction Australia:

- Owns and/or manages 1,700 properties with a capital value of approximately \$200 million
- Has over 200 staff, volunteers and tertiary students on placement
- Supports over 6,500 Australians every year
- Offers 33 different services
- Operates across the Adelaide metropolitan area and regional South Australia.

Our operating result for the year was a surplus of \$1,910,656 ensuring Junction Australia's ability to further invest in its ongoing services. We appreciate the confidence and financial support provided by the State Government that underpins many of our community services and housing initiatives. We are also very grateful for the financial support by our 'Socially Responsible Business' partners, philanthropic supporters and donations and grants. This commitment enables us to continue to undertake innovative services such as our Point of Engagement program involving intervention with high risk families and very vulnerable children.

A key focus for the Board is to recognise emerging trends and ensure that we are well prepared. During the year Junction Australia was further strengthened through several key appointments and investment in additional staff resources. We recognise that technology is becoming increasingly important in enabling us to efficiently deliver quality services. Equally we need to know more about our clients' needs in order to have maximum impact. Work is underway to upgrade our ICT systems and improve our internal processes, and together with further investment in staffing, this will be a major focus in the year ahead.

As a result of work undertaken by the Board and the leadership team we have now refined our strategy to enable us to concentrate on four strategic imperatives:

- Keep transforming lives
- Provide safe and secure places to live
- Be dynamic and strategic
- Increase financial strength and sustainability

In the short-medium term we intend to concentrate our efforts to transforming lives, by addressing the protection of children and young people and domestic violence. At the same time we intend to take advantage of opportunities to further expand our housing both on our own and in conjunction with government and private sector partners. Our history, experience and asset base means we are well positioned to drive innovation and demonstrate leadership in these areas.

The membership of our Board changed during the year as we farewell Linda Gentilcore and Paul Carberry. We thank them both for their valuable contribution.

Finally, I would like to gratefully acknowledge the hard work and assistance provided by our Board, our dedicated management and staff, our volunteers and our many project partners and supporters.

Mike Canny
Chair, Junction Australia

MESSAGE FROM OUR CEO

“Rather than accepting that our clients will be the victims of their past, we have a wonderful opportunity and obligation to assist them to be the authors of their future”.



Junction Australia is uniquely placed, as an independent provider of high quality housing and community services, to proactively engage broadly with complex and compounding layers of issues confronting disadvantaged individuals, families and communities.

During the 2015/16 financial year we supported over 6,500 clients and tenants ensuring they had the capacity to maximise their full potential. Our integrated approach to enabling people to forge pathways from Crisis to Connectedness has led us to focus upon strengthening partnerships that add value to the transformational effect of our services.

Highlights of 2015/16 include:

- The successful transfer of the management of 608 homes from SA Housing Trust to Junction Australia and proactive engagement with the Mitchell Park community
- Relocation of the Kangaroo Island Community Centre into a larger and more flexible facility
- Identification of an appropriate site for establishment of our innovative 'New Leaf Village' in the northern Adelaide area which aims to provide women and children who are homeless as a result of domestic violence with a safe and supportive place to reside whilst they 'catch their breath'
- Collaboration with a growing number of organisations across the nation to establish the Australian Children's Safety Alliance that is seeking to adopt the innovative 'Safe and Together' approach to engagement with families that are afflicted with the trauma of domestic violence. This leading edge work holds male perpetrators accountable as fathers for the horrific impact that their violence has upon their children, rather than just their partners



(Left to right) Etienne Scheepers, Minister Susan Close and Graham Brown

- Leadership of a series of 'Courageous Conversations' with business and community leaders about the need for integrated approaches to the social and economic development of our 'Thriving State'
- Hosting another successful Annual Conference with the theme 'Together with Families & Communities' that was officially opened by the Hon Susan Close, Minister for Education and Child Development. The keynote address was delivered by Etienne Scheepers, Deputy CEO, Office for Child Protection presenting the topic of 'Child Protection is Everyone's Business'.

We are pleased to acknowledge the outstanding contribution of two long-serving Leadership Team members who have departed during the year, Scott Langford (GM Housing & Urban Development) and Michael Hynes (Chief Financial Officer), for their dedication to Australian communities.

Our Leadership Team has however subsequently been refreshed and strengthened as we have welcomed Ian Simpson (GM Corporate Services), Wayne Gibbings (GM HUD) and Adam Green (CFO). These highly regarded professionals will play key roles in steering the future endeavours of Junction Australia as they guide and support the ongoing efforts of our skilled and dedicated staff who continue to 'strengthen lives and communities'.

Graham Brown
Chief Executive Officer, Junction Australia



(Left to right) Graham Brown and Giles French, Rossdale Homes

(Left to right) Candice Alusiola and Natasha Franklin, JA staff



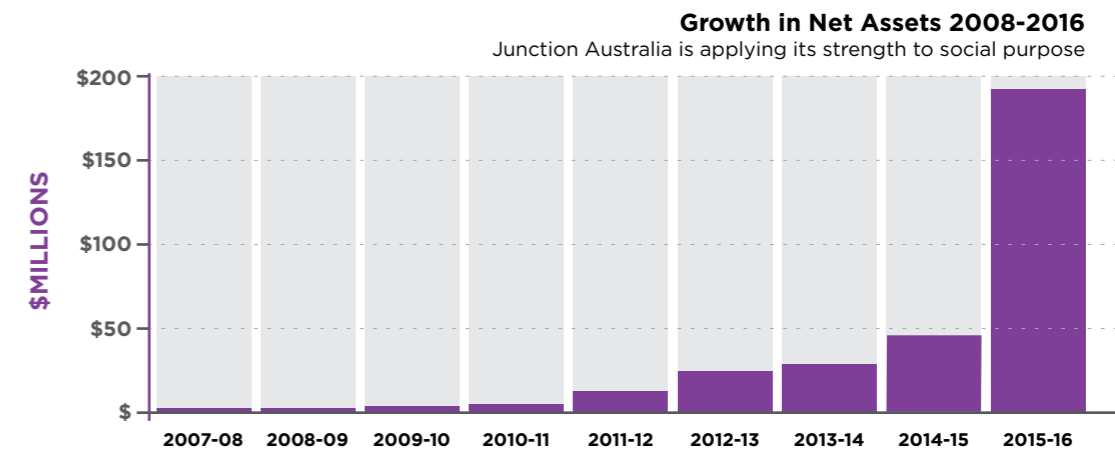
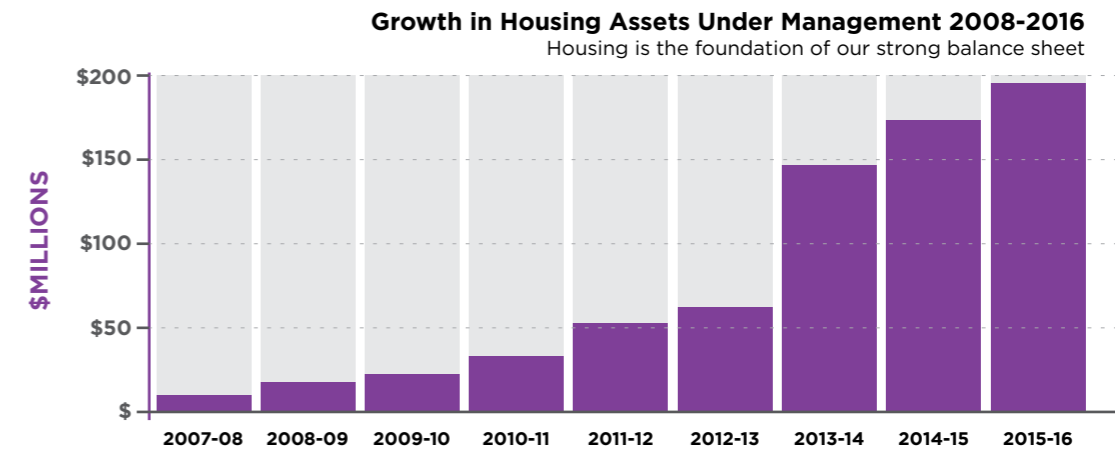
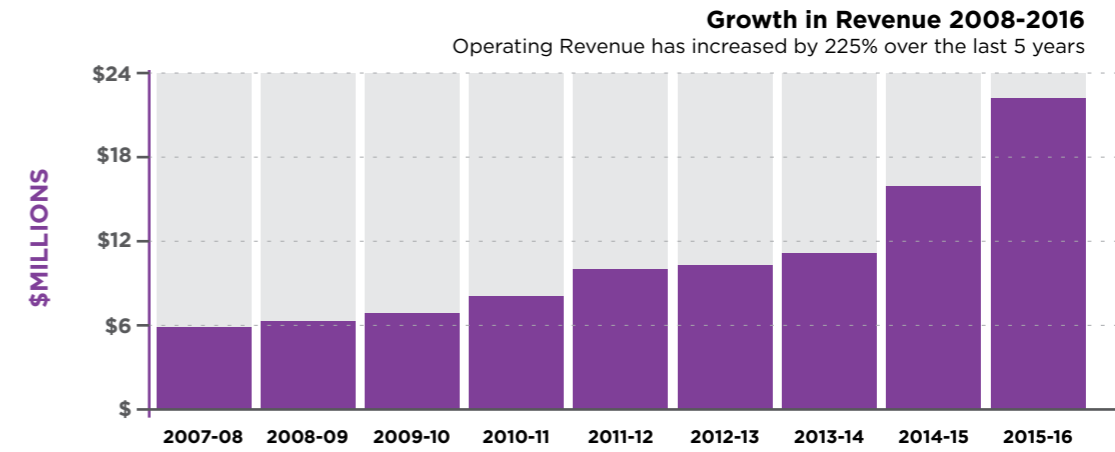
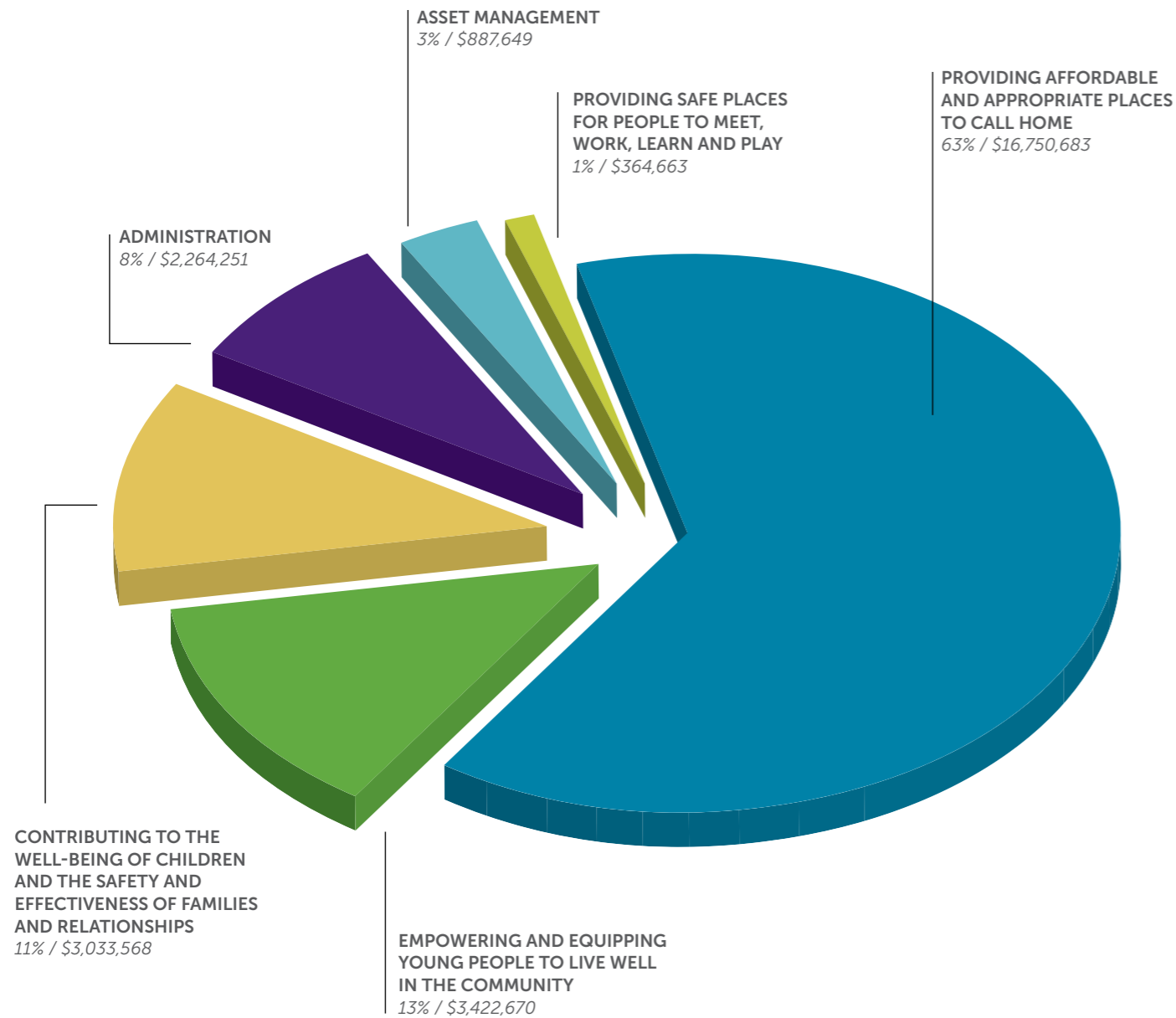
OUR RESOURCE BASE

Junction Australia has again generated a strong surplus in a year of consolidation

Operating Activities

In active pursuit of our vision, Junction Australia mobilised Operating Revenue of \$23.0m during 2015/16, an increase of 40% from the previous year. In particular, this revenue growth reflects rapid growth in our Housing and Urban Development activities and demonstrates the confidence and trust that our funders and supporters have in the work of Junction Australia.

The consolidated surplus from Continuous Operations for Junction Australia in 2015/16 is \$1.9m. This represents an increase of \$1.0m from 2014/15.



Capital Growth and Activities

The value of Net Assets during the year amounted to \$195.3m. Capital Value of the properties had a growth of \$137.6m on the prior year is the outcome of a review of contractual arrangements with the South Australian Government which resulted in a new Master Agreement for Community Housing in the state.

These contractual changes has led to Junction Australia having increasing control over 'debentured' community housing properties, which lead to

a revision in accounting treatment under the Australian Accounting Standards and the inclusion of the community housing assets, totalling \$131m on our Balance Sheet and the removal of historical corresponding liabilities.

This strong financial outcome increases Junction Australia's capacity to raise debt finance into the future to continue to advance our objectives which include increasing the supply of high quality affordable and social housing.

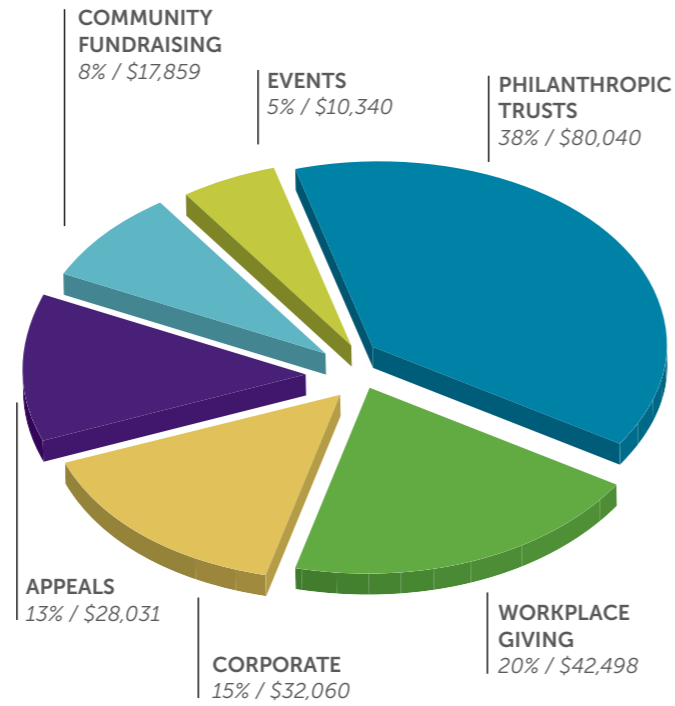
MOBILISING RESOURCES FROM SOCIAL AND ECONOMIC IMPACT

Family Benefit Fund

Junction Australia highly values the generous financial support provided by our Socially Responsible Business partners, corporate sponsors, philanthropic supporters and community donors for their ongoing support.

Income is generated through a variety of fundraising activities and partnerships including our 'Together with Families' initiative that has attracted three-year financial commitments from a growing number of valued business partners that share our commitment to protecting children, strengthening families and ending domestic violence. Most fundraising income is channelled through our Family Benefit Fund which supports life-changing programs that dynamically respond to the needs of disadvantaged people but attract limited or no government funding.

Income is generated through a variety of fundraising activities.



| | \$ | % |
|-----------------------|----------------|-------------|
| Philanthropic Trusts | 80,040 | 38 |
| Workplace Giving | 42,498 | 20 |
| Corporate | 32,060 | 15 |
| Appeals | 28,031 | 13 |
| Community Fundraising | 17,859 | 8 |
| Events | 10,340 | 5 |
| Total | 210,829 | 100% |

In 2015/16 these funds were distributed as follows:

| | |
|---|------------------|
| Family & Sexual Abuse Counselling Services | \$87,896 |
| Support Packages for Families in Transition | \$69,507 |
| Point of Engagement Program | \$45,444 |
| Effective Parenting Courses | \$22,380 |
| Family Connections Centre at Hackham | \$16,635 |
| Christmas Hampers | \$8,140 |
| Fleurieu Transitional Housing | \$5,000 |
| Total Allocations | \$255,002 |
| Funded from | |
| 2015-16 Fundraising Revenue | \$210,829 |
| 2015-16 other operations resources | \$44,173 |
| Total | \$255,002 |

The 2015-16 Annual Financial Statements are provided in a summary format at the back of this Annual Report. The accounts consolidate the financial performance and position of both Junction Australia Ltd and Junction and Women's Housing Ltd. A full version can be provided upon request to the Chief Executive Officer.

BUSINESS AND COMMUNITY MOVING FORWARD TOGETHER



The future prosperity of South Australians depends upon government, business and community leaders working together to ensure that South Australia is a place where people, communities and businesses thrive.

We are delighted to welcome three new Socially Responsible Business (SRB) partners, including Qattro, Urbanvirons and Zaina Stacey into our growing number of leading SA companies that share our commitment to strengthening South Australian communities by promoting social and economic participation in our State.

More details about our SRB partners and the ongoing program can be found on our website.

A new initiative this year was the introduction of the monthly 'Courageous Conversations' Boardroom Lunch series. Hosted by our SRBs and corporate partners, these bring together leading business people to stimulate discussion about how we can all work to achieve social and economic development in South Australia.



FUNDRAISING PARTNERS





New and renewing SRB Partners (from left to right) Duncan Cogswell, Borehole Wireline; Graham Suter, Gray Advertising; Giles French, Rossdale Homes; Olivia Piper, Qattro; Graham Brown, Junction Australia

Corporate and In-Kind Donors

Adelaide Direct Stationers
allBIZ Supplies
Allenvale Pty Ltd
Apex Optimisation
Bakers Delight Morphett Vale
Bank Australia
BDO
Beady Kunz Foot Reflexology
Bedwal Lawyers
Belair Park Country Club
Blackwood Rotary Club
Bob Burns Blinds
Borehole Wireline
Brant New Painters
Breakfast Bellies
Brumby's Christies Beach
Bunnings Noarlunga
CBA Staff Social Club SA Inc
Celia Murray
Cellarbrations Flagstaff Hill
Cheap as Chips
Christine Miller Accounting & Tax
Christmas Party for Special Children
Comace
District Council of Mallala
Drakes Foodland
EmbroidMe
EPAC Salary Solutions
Fentons Conveyancing
Flinders University Post Office
Game Traders Seaford
Grant Thornton
Grating Industries

Hartigan Law
Hayward Property Group
HomeStart Finance
HR Strategies
Intax Consulting
Lilly's Doggy Day Care
Lynch Meyer
Lyreco
Marcellina Pizza Glenunga
MarionLIFE
Macquarie Group Foundation
MGA Insurance Brokers
Minerds Bell Consultancy Group
National Pharmacies
Neighbourhood Watch Area 447
O-I Glass
Once & Again Book Café
Paper Pak Australia
Patriitti Wines
Prime Auto Care
Ray White Aberfoyle Park
REDARC Electronics
Rossdale Homes
Rotary Club of Blackwood
Rotary Club of Noarlunga
SA Aquatic & Leisure Centre
SA Montessori
Sammells Financial Group
Schulz Hobbs P/L
Seeley International
Seaford R & R Pizza & Chicken
Silver Fleece
Smartline Personal Mortgage Advisers
Smithfield Mechanical Repairs

SMR Automotive
Southern Fleurieu Women's Network
State Surveys
The Corner Uniting Church
The Edinburgh Hotel & Cellars
The Heights Retirement Village
The Laminex Group
UrbanVirons Group
Wayne Phillis Ford Pty Ltd
Women in Hotels
Woolcock Reynella
YMCA – SA Aquatic & Leisure Centre
You, Us & A Bus Op Shop Tours
Yummy Nuts
YWCA Karuna Club

Philanthropic Grants

Commonwealth Bank Staff Foundation
Fleurieu Community Foundation
Sidney Myer Fund
Wyatt Benevolent Fund

Bequests

Estate of Louis Matthews

Individual Donors

Our thanks to the numerous individuals and families who gave financial or inkind support to our work in 2015/16.

GOVERNMENT GRANTS HELP SUSTAIN OUR QUALITY SERVICES AND HOUSING

Junction Australia appreciates the significant financial support received through ongoing funding and service agreements with Federal, State and Local Governments. We recognise that these contractual relationships demonstrate the high levels of confidence and trust that public officials have in Junction Australia's expertise and ability to address complex social issues through integrated and collaborative approaches to the provision of quality services linked to stable housing and community development initiatives.

Government service contracts provide significant revenue that underpin many critical services that enable us to sustain services and one-off projects that respond to complex social issues including homelessness, child protection and domestic violence.

We encourage both Federal and State Government to sustain their commitment to the provision of support for people who are homeless and to increase investment in areas of unmet need including domestic violence and child protection.

Department for Education and Child Development (DECD)

- Families SA - Alternative Care
- Families SA – Adolescent Brokerage
- ICAN Case Management

City of Onkaparinga

- Children and Families Program
- Community Grants
- Hackham Family Connections
- Healthy Active Lifestyles Onkaparinga (HALO)

Renewal SA and South Australian Housing Trust

- Affordable Housing Innovations Fund
- Community Housing
- Transitional Housing Program
- Community Housing Stimulus

National Affordable Housing Agreement (NAHA) - A joint initiative between the Federal and State Government

- National Partnership Agreement on Homelessness – funds Specialist Homelessness Services and Domestic Violence Services

Department for Communities and Social Inclusion (DCSI)

- Community Benefit SA One-Off Grants
- Special Youth and Community Grants
- Homelessness Innovation Fund
- Family and Community Development Program – Counselling Services, Community Centre Seaford, Community Development Officer and Hackham Family Connections

- Office for Youth – Youth Connect grants program
- Disability SA – Exceptional Needs Unit

Department of State Development

- Adult Community Education Programs

SA Health

- SA Health – Southern Adelaide Local Health Network
- Parenting SA
- Housing and Accommodation Support Partnership Program

Department of Health (Federal Government)

- Partners in Recovery via Life Without Barriers

Department of Social Services (Federal Government)

- Emergency Relief Program
- Early Childhood Education and Care – Creche
- Communities for Children (through Anglicare)
- National Rental Affordability Scheme

Flinders University

- School of Social Work and Social Planning

Local Government Association of SA

- Research & Development Scheme (Hoarding & Squalor)

Kangaroo Island Council

- Community Capital Infrastructure Grant Program



(Left to right) Liz Hillyer, Mary-Ann Royle, Karen Craggs and Dianna Forster



Junction Australia staff and Board members are joined by Etienne Scheepers (DECD) at the opening of Clanree House

CONTRIBUTE TO THE WELL-BEING OF CHILDREN AND THE SAFETY AND EFFECTIVENESS OF FAMILIES AND RELATIONSHIPS

Junction Australia works to ensure that children and families are safe and that the interrelationship between both groups reaches its full potential. The care and protection of children and young remains a key priority for our organisation and the state and we aim to support disadvantaged and high risk families to provide safe, stable and nurturing environments for vulnerable children and to become more resilient and optimistic about the future.

Through early, targeted and intensive intervention services and initiatives such as our **Therapeutic Support Services, Nexus Program, Point of Engagement** and our **Domestic Violence services**, we are able to support a broad range of clients to ensure they enjoy opportunities that many in the wider community would take for granted.

During 2015/16 our Therapeutic Support Service (TSS) program supported 35 young people under the Guardianship of the Minister, through the provision of high quality, therapeutically based residential care. Junction Australia has continued to demonstrate leadership in the Alternative Care sector through its provision of high quality therapeutic care, underpinned by our multi-faceted Therapeutic Practice framework, which aims to achieve best outcomes for young people in our care.

Our dedicated TSS team provided safe and stable homes for over 35 young people during the year. As at June 2016, our four residential homes were supporting 16 young people under the TSS framework, 14 of whom were engaged with mainstream education. This high level of school attendance is a significant achievement which demonstrates the positive impact that our trauma informed therapeutic approach is having on these young people. The engagement of our Youth Connection mentors in providing educational and recreational activities, along with the ongoing training of staff and input from a clinical psychologist ensures a high level of support, skill and knowledge for our staff teams.

In 2016 we introduced 'Pepper the puppy' as a dearly loved new staff member to one of the homes. Pepper lives with a sibling group of three young people and the children now have a pet to care for. This has assisted them to work towards healing their trauma, as well as teaching them how to nurture and care for a pet.



Pepper on her arrival at Clanree House

"I get to come and meet people that know what it is like and to relax." "It's fun, like a resort! Arts and crafts and good group of people." Two children from *Siblings in Focus* program.



Children enjoying themselves at Junction Australia's various programs

The **Nexus Program** supports children aged six to ten years who are struggling with school attendance and at risk of falling out of the education system and into the juvenile justice system. Nexus staff are focussed on the needs of children and their families and by working through activities and referrals they have been able to ensure the children in the program increase their school attendance. Nexus supports children in the context of their home, school and community and is focused on their safety and well-being.

"I enjoyed doing fishing with Nexus. I learnt about bait and casting off and it helped me to relax. I am less angry and have had less re-thinks than last year". Child from *Nexus* program.

Our **Siblings in Focus** program supports siblings in families with children with disabilities or special needs. The program creates opportunities for children to connect with other children who have siblings with disabilities and provides them with an outlet in which their own needs and interests can be the primary focus. Children explore various modules during program sessions which include getting to know one another, exploring feelings and problem solving. During the year, staff, volunteers and students facilitated 95 sessions with a total attendance of 1471 participants.

"Great for her to be able to hang out with kids who are going through the same thing. The environment gives them the opportunity to learn new skills and information, without them actually feeling like it's a school lesson." Parent of *Siblings in Focus* child.

FAST FACTS

- Our four residential homes provided shelter and support for 35 homeless young people under the Guardianship of the Minister
- Since moving towards a therapeutic framework in late 2012, we have seen a 95% reduction in incidents and increasingly positive outcomes for our young people and staff
- Nexus, our early intervention program designed to prevent disengagement from school and entry into the Youth Justice system, engaged with 22 children and their families across 6 different schools. 136 referrals were made for these families to access support and activity based programs. 100% of the children said they felt listened to and supported to engage at school
- Our Counselling Services supported 71 clients
- Point of Engagement, JA's early intervention program working with newborn babies whose parents are struggling with substance abuse, engaged with 26 families
- Fleurieu and Kangaroo Island Homelessness Support Service supported 305 clients including 77 children
- Partners in Recovery supports on average 8 – 13 clients each month
- Fleurieu and Kangaroo Island Domestic Violence Service supported 149 clients including 72 children
- The Outer Southern Generic Homelessness Services engaged with 307 clients

EMPOWERING AND EQUIPPING YOUNG PEOPLE TO LIVE WELL IN THE COMMUNITY

Junction Australia provides opportunities for young people to be valued members of the community. Whether it is through supported accommodation for homeless young people living at **Junction House**, support in transitional accommodation, we provide an integrated and coordinated approach which aims to develop confidence, skills and resilience that enables young people to get linked into mainstream youth and community activities.

Our **Youth Connections program** provides a high quality mentoring service for children under the Guardianship of the Minister who are living in one of our **Therapeutic Residential Care Services**.

The **Outer Southern Youth Homelessness Service (OSYHS)** aims to assist young people in their transition to independent living through support and increasing access to other housing options. Young people, aged between 15 and 25 years old who are homeless, transient or at risk of homelessness, can be referred to OSYHS. During the year we saw an increase of 8% (624 in total) in the number of young people seeking assistance. Of these, 54 children were aged under 10. Half of these individuals were experiencing mental health issues while others were experiencing domestic or family violence.

Junction House is home for up to eight young people at a time who are homeless or at risk of homelessness. Here they are encouraged and supported to attend school or alternative educational pathways and learn independent living skills including cooking, laundry, shopping to a budget and eating healthy foods.

“My mentor is awesome! Since I met her I’ve been able to do so many things I didn’t know I could do, I feel more confident to try things now.” Youth Connections client

“Junction house is like a home away from home with a gym and pool table out the back for when you get bored”,

Quote from Junction House tenant



Liam Wright and young people living at Junction House

Throughout the year the young people living at Junction House enjoyed a number of outings and programs that focus upon enabling them to develop confidence and social skills. A favourite activity among the young people was going to the beach for walks or heading to the community playground at Port Noarlunga. Young people enjoyed independent living skills such as the OzHarvest NEST cooking program that provided the opportunity to develop kitchen skills and most importantly enjoy the delicious food they produced themselves.

Over the past year Youth Connections ran seven group programs and 16 school holiday outings including Life’s a Beach, Bake and Create, Horse Riding, Strawberry Picking and Fishing. Throughout this period they have been able to develop valuable life skills and through art and adventure therapy, we saw an increase in engagement, confidence, creativity and peer social skills in the young people.

FAST FACTS

- 624 clients were supported by the Outer Southern Youth Homelessness Service
- 39% or 244 of clients were homeless when they first present to Outer Southern Youth for Intake services
- 24 young homeless people lived at Junction House
- Youth Connections, our mentoring program for young people living with Junction Australia, engaged with 30 individuals
- 20 volunteers gave 4,125 hours to support the delivery of programs



Photo taken by young people on our 'Life Through the Lens' program



Young person from Junction House



PROVIDING SAFE PLACES FOR PEOPLE TO MEET, WORK, LEARN AND PLAY

Junction Australia supports people who are socially or economically disadvantaged to connect with other people they can share some laughs and tears with as they get to know and trust each other amid life's many challenges. Our community centres at Hackham and Kingscote on Kangaroo Island provide a wide range of programs and fun activities that create points of connection to a range of support and intervention services provided by our skilled staff or via our collaborative partnerships with other government and community agencies. Our aim is to create opportunities for people to meet new friends, learn skills and become active participants in their community.

The **Hackham Family Connections Centre** provides support and information in a family friendly, local environment, with a focus on programs and opportunities for families with children 0 – 12 years old living in the Onkaparinga area. This year we commenced a new 'Come and Try' program where a series of programs were offered to local community members in areas such as Therapeutic Sound Bath, Relaxation and Meditation, Yoga and Hand Spinning and Knitting. This provided an opportunity for people to learn new skills, meet other community members and learn more about what the centre and Junction Australia have to offer.

"We all need new activities and connections in our lives".
"I was so relaxed, I found I did not want to chatter and spoil that wonderful feeling". Come & Try participant

Feedback received from participants was extremely positive and this initiative will be run again in the new financial year.

Our work in this area also extends to community development and engagement. A highlight during the year was the 'Finding your Feet' program which was a partnership between Southern Domestic Violence Service and the Office of Recreation & Sport. Eight women who had been affected by domestic violence participated in this program which incorporated two weeks of stand up paddle boarding and two weeks of surfing on the mid coast. The women made many new friendships and community connections resulting in four of them accessing other programs in the community that they had discovered through this program.

Finding Your Feet improved the women's self-esteem and confidence, with many of them stating they would have never thought they could do such an activity and wouldn't have engaged in it had it not been for this program.



Child playing at Family Connections Hackham

"This program made me feel strong and connected me not only with other women, but also with my local community".

Finding your Feet participant

Junction Australia officially opened the doors of a new **Kangaroo Island Community Centre** on 29 February 2016. The Commissioner for Kangaroo Island, Wendy Campana, 'cut the ribbon' to open the refurbished centre. This community celebration event was also attended Michael Pengilly MP (Member for Finnis), Peter Clements (Mayor of Kangaroo Island) and Andrew Boardman (CEO of Kangaroo Island Council) and representatives from other service providers.

Since opening, the centre has attracted over 450 visitors who have accessed services and taken part in workshops or programs or simply come in seeking information or advice. The centre has quickly developed into a place of learning with two Adult Community Education programs focussing on literacy and numeracy being delivered during the year. The Centre is now well established as a central hub where people regularly gather and exchange experiences. A twilight market and open day was held in May as a way of saying thank you to the community for their support.

"I feel I am more aware of support and services that I can connect with when things are hard. I have also made many new friends from attending this group". Come & Try participant

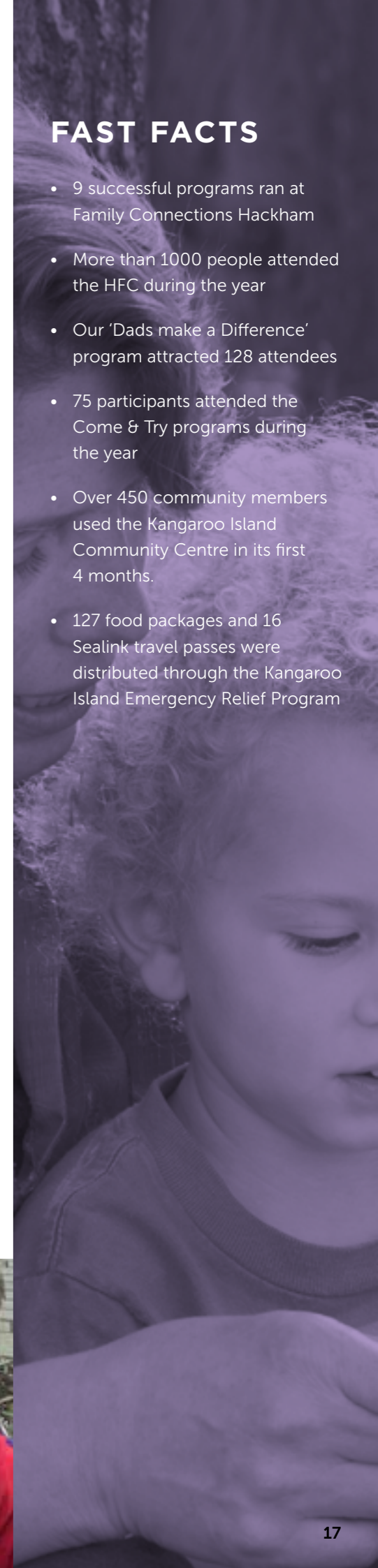
Below: Children playing at Family Connections Hackham



(Left to right)
 Michael Pengilly MP,
 Maree Baldwin,
 Graham Brown,
 Wendy Campana,
 Commissioner for KI
 and Mayor
 Peter Clements

FAST FACTS

- 9 successful programs ran at Family Connections Hackham
- More than 1000 people attended the HFC during the year
- Our 'Dads make a Difference' program attracted 128 attendees
- 75 participants attended the Come & Try programs during the year
- Over 450 community members used the Kangaroo Island Community Centre in its first 4 months.
- 127 food packages and 16 Sealink travel passes were distributed through the Kangaroo Island Emergency Relief Program





PROVIDING AFFORDABLE AND APPROPRIATE PLACES TO CALL HOME

Junction Australia has almost 40 years of experience in assisting people who are socially or economically disadvantaged to access affordable places to call home. Our Housing and Urban Development division is serving as a 'community anchor' by working collaboratively to provide social infrastructure and connection to services that empower our tenants and the broader community to create safe, vibrant and sustainable places to call home.

As part of Renewal SA's 'Renewing our Streets and Suburbs' initiative, Junction Australia was successful in securing the right to redevelop an area in Melrose Park under the Better Neighbourhood program. The project is expected to deliver a minimum of 18 homes allocated for long term community housing and 15 affordable homes for sale. This project is expected to be completed in 2017 and we look forward to Melrose Park becoming a 21st century exemplar of integrated, sustainable and vibrant places for people to call home.

In November 2015, Junction Australia, through its nationally registered Tier 1 Community Housing provider, Junction and Women's Housing Ltd, completed the single largest transfer of public housing in South Australia as part of Renewal SA's 'Better Places, Stronger Communities' program. The successful implementation of this large scale (608 dwellings) transfer of property and tenancy management responsibilities involved working closely with Housing SA, Renewal SA, Centrelink and collaboration with numerous other agencies to ensure a smooth transition for tenants. The Deputy Premier, the Hon John Rau joined in with a Community Celebration event for tenants and community members on 25 November 2015.

In an expression of Junction Australia's commitment to strengthening lives and communities, a Community

Advisory Group was established in November 2015 so that tenants and other members of the Mitchell Park community can work together toward the development of a Mitchell Park Neighbourhood Plan. Key emerging themes identified alongside existing programs and events include a desire to increase community engagement and participation, to foster community connectedness, mobilise resources for community projects including the development of green spaces.

Examples of recent community development work in Mitchell Park include:

- Repair Café - partnering with the City of Marion to create an environment where new skills are learnt around repairing a range of household items
- Neighbourhood Centre where people come to learn how to 'fix' their item
- Renewal SA Works Program will provide training and employment options for local people to get involved

The Mitchell Park Community Reference Group and the Community Advisory Group identified that some tenants had safety issues within their community. In response, Junction Australia coordinated a neighbourhood safety forum on 6 April 2016 which was well attended by tenants who were informed about how to keep their homes, personal belongings and themselves safe and secure.

We had great feedback, including a tenant who said "I made some new friends and I learnt more about how to keep me safe". Comment made by a staff member from a tenant.

Staff and guests enjoying the celebration event acknowledging the transfer of Mitchell Park homes to Junction Australia



(Left to right) Uncle Lewis O'Brien, Mayor Kris Hanna, Deputy Premier John Rau, Marlene Littlewood (Mitchell Park resident), Annabel Digance MP, Corey Wingard MP, Scott Langford and Graham Brown

"Junction Australia is doing a very commendable service for women and children, in a professional, kind and considerate manner. Thank you." Quote from tenant

Junction Australia's role as a community housing provider extends beyond traditional bricks and mortar. Our Tenant Engagement program works to ensure tenants are connected with specific services in their local area. These could be social services around health and wellbeing or those which enable them to engage with other community members. During the year we also ran a series of events such as op shop tours, Christmas parties and information forums designed to create awareness and engagement of services and the community.

Junction Australia's success in this area, along with our experience and increasingly strong asset base will yield future opportunities to expand our housing base further. Drawing upon leading national and international expertise, Junction Australia will deliver core services to tenants around community engagement and strategic asset management. We will also invest in the rejuvenation of ageing SA Housing Trust properties to offer more choice, better housing and better-connected communities in SA.

"Junction Australia keeps us informed and attends to maintenance straight away. I couldn't be happier."

Quote from tenant

FAST FACTS

- 344 new registration of interest were logged by Junction Australia onto the Community Housing Customer Register – of these 73% were considered to have the highest need for housing
- In addition to the transfer of 608 Mitchell Park properties, we managed 596 new tenancies during the year, totalling 1,204 new tenancies
- We managed 2,225 tenancies in 1,691 properties and housed 4,262 people

HELEN'S STORY

Helen experienced years of financial, emotional and physical abuse from her then husband when she made the brave decision to reach out for help. She made the courageous decision to leave her partner, even though she was pregnant and just a few weeks shy of giving birth. Helen was in a great deal of debt as a result of this abuse and she also discovered there was no money in their bank accounts.

Helen had no possessions and was supported by a specialised domestic violence service. Through that pathway she found suitable and stable accommodation through Junction Australia.

With Helen's persistence, some time later she paid off the multiple debts her husband had accrued in her name and has recently signed off on a loan agreement for her own home.

Helen achieved this through hard work, assistance from a network of family and friends and support agencies. Helen was grateful to everyone who supported her and said that she loved living in the 'little brown house' Junction Australia provided, but it was also time to move on.

Story from a tenant who experienced DV and lived in a Junction Australia house

TOGETHER WE

For almost 40 years, Junction Australia has been working collaboratively with government agencies and other community organisations, peak bodies, sector networks with the ultimate aim of increasing the capacity and quality of services that meet the needs of socially and economically disadvantaged Australians.

Peak Bodies and Networks

Junction Australia is an active member of the Peak Bodies and Sector Networks listed below.

Aldinga Sellicks Alliance
Association of Major Community Organisations (AMCO)
Australian Council of Social Service (ACOSS)
Better Together Christie Downs Network
Charter of Rights for Children & Young People in Care

- Office of the Guardian Charter of Rights Implementation Committee
- Two Champions

Child and Family Welfare Association of SA (CAFWA-SA) – Board Member
Child Friendly Communities
Coalition of Organisations Committed to the Safety and Wellbeing of Australian Children
Children & Families Round Table
Coalition of Women's Domestic Violence Services SA
Community Centres SA
Community Employers Association
Community Health Onkaparinga
Deep South Network

Early Links
Families Australia
Families SA High Risk Infant Group
Families Task Force (Fleurieu Families)
Family Alcohol and Drug Network (FADNET)
Family Safety Framework Meetings
Fleurieu Violence Against Women Collaboration, Chair
Goolwa Network Breakfast
Huntfield Heights Community Leaders Network
Kangaroo Island Community Services Forum
Multicultural Youth SA
Non-Government Organisation Forum re Children in Residential Care under the Guardianship of the Minister
Outer South Operational Group of Southern Housing Round Table
Partners in Recovery Consortium
People Matters Hackham West
SA Network of Drug and Alcohol Services (SANDAS)
Australian Children's Safety Alliance
Social Impact Investment Network of SA – Founding Member
South Australian Council of Social Service (SACOSS)

Southern Domestic Violence Action Group
Southern Perinatal Infant Mental Health Network (SPIN)
Southern Fleurieu Housing Round Table – Chair
Southern Fleurieu Providers Network
Southern Volunteering (SA) Inc
SA Health Southern Aboriginal Advisory Network
Sellicks Network
Southern Regional Alliance – Chair
Southern Youth Case Management Group
Southern Youth Network Collective - Secretary
Southern Youth Round Table
South Western Youth Workers Network
Together in the North
Together in the South
Together SA – Founding Member
The Onkaparinga Collaborative Approach for the Prevention of Domestic Violence (OCA)
Volunteering SA&NT
'Walking on Eggshells' Reference Group
Youth Affairs Council of South Australia (YACSA)

Homelessness

Generic Homelessness Services Network – Regional Service Representative
H2H Data Reference Group
Homelessness Australia
Homelessness SA
Homelessness Strategic Group:

- Deputy Chair
- Fleurieu and KI representative

Operational Youth Homelessness Sector Group
Southern Hoarding and Squalor Group
Strategic Youth Homelessness Sector Strategic Group
Southern Housing Round Table (Deputy Chair)

Housing

Community Housing Council of SA
Inner South Operational Group of Southern Housing Round Table
International Housing Partnership Capital Sources Group
UDIA (SA)
PowerHousing Australia
Shelter SA
Southern HASP Operational Partnership Group
Southern Housing Round Table – Deputy Chair

Community Organisations

Junction Australia works closely with the following Government and Non-government Community Organisations to facilitate coordination and advocacy at the service delivery, service development and social policy levels for the ultimate benefit of clients.

Aboriginal and Multicultural

- Aboriginal Family Support Services (AFSS)
- Interpreting and Translating Centre
- Kornar Winmil Yunti (KWY)
- Migrant Women's Support Service
- Multicultural Youth SA (MYSA)
- Ninko Kurtangga Patpangga (NKP)
- Nunga Mi:Minar
- Second Story Youth Health Service
- Southern Adelaide Local Health Network
 - Aboriginal Family Clinic
 - Aboriginal Southern Primary Health ATSI Team
- Takurrendi Children & Family Centre
- Catherine House

Councils

- Alexandrina Council
- The Barossa Council
- City of Marion
- City of Mitcham
- City of Onkaparinga
- City of Playford
- City of Salisbury
- City of Victor Harbor
- Clare & Gilbert Valley Council
- District Council of Mallala
- District Council of Mt Barker
- District Council of Yankalilla
- Kangaroo Island Council
- Wakefield Regional Council

Disability

- Asperlutely Autsome Network
- Bedford
- Carer Support and Respite Centre
- Community Living and Support Services (CLASS)
- Community Living Options
- Community Living Project
- Community Accommodation and Respite Association (CARA)
- Disability SA
- Endeavour Housing Group
- Hills Community Options
- Lighthouse Disability
- Lutheran Disability Service
- Orana

Domestic Violence

Junction Australia links with all other Domestic Violence Services across South Australia including:

- Central Adelaide Domestic Violence Service
- Northern Adelaide Domestic Violence Service
- Southern Adelaide Domestic Violence Service
- Nunga Mi: Minar

- Yarredi Services
- Limestone Coast Domestic Violence Service
- Murraylands Domestic Violence Service
- Whyalla Regional Domestic Violence Service

Education

- Adelaide University – Centre for Housing, Urban and Regional Planning (CHURP)
- Department of Education and Child Development
- Flinders University
 - School of Social Work and Social Policy
 - Southgate Institute for Health, Society and Equity Research
- TAFE

Employment and Training

- Campbell Page
- Centrelink
- Community Partnerships @ Work
- Finding Workable Solutions (FWS)
- Personnel Employment
- Re-Engage Youth Services
- Workskil

Family and Children

- Strong Start

General Community Services and Community Centres

- AC Care
- ADRA Port Elliott
- Aldinga Children's Centre
- Aldinga Community Centre
- Aldinga Community Shed
- Anglicare SA
- Christie Downs Community Centre
- Families SA
- Foodbank SA
- Fred's Van
- Goolwa Children's Centre

- Hackham West Community Centre
- Metropolitan Youth Health – My Health
- Mission Australia
- Oz Harvest
- Relationships Australia
- SammyD Foundation
- The Smith Family
- UnitingCare Wesley Country SA
- Uniting Communities
- Victor Harbor Christian Gospel Centre
- Woodcroft Community Centre

Health and Mental Health

- CAMHS
- Child & Family Health Service
- Country Health SA Local Health Network
- Community Foodies
- Drug and Alcohol Services SA (DASSA)
- Flinders Medical Centre
- Headspace – Noarlunga
- Leukaemia Foundation
- Life Without Barriers
- Mental Illness Fellowship SA (MIFSA)
- MIND SA
- NEAMI National
- SA Health – OPAL (Obesity Prevention and Lifestyle)
- Southern Adelaide Fleurieu Kangaroo Island Medicare Local (SAFKI)
- Southern Adelaide Health
- Southern Mental Health Services
- Women's and Children's Health Network

Homelessness and Housing

Junction Australia links with housing services and all other Homelessness Services across South Australia including:

- Anglicare SA
- Baptist Care (SA)
- Centacare Adelaide

- Eleanora Emergency Accommodation
- Housing SA
- Lutheran Community Care - Outer Southern Generic Homelessness Service
- St John's Youth Services – Youth 180 (crisis accommodation)
- UnitingCare Wesley Bowden – Inner Southern Generic Homelessness Service
- Uniting Communities – Ruby's Reunification Service
- Whalers Housing
- Madec – Murray Bridge
- Life Without Barriers – Berri
- West Coast Youth and Community Support Inc
- Centacare Catholic Family Services SA – Whyalla
- AC Care – Mount Gambier
- Uniting Care Wesley – Pt Pirie & Pt Augusta
- Yarredi Services
- Lighthouse Disability
- Centacare Catholic Family Services – Barossa
- SGCH
- Housing Action Network Justice and Law

Justice and Law

- Department of Correctional Services
- Southern Community Justice Centre
- SAPOL
- Women's Legal Service SA.
- Victim Support Service

Recreation and Arts

- Carclew Youth Arts
- Jamae Raw School of Arts
- Port Noarlunga Football Club – White Ribbon
- RE-engage – Art of Rhyme Music Event
- SCRYB – Hip Hop art and culture
- Southern Sound - Music
- Vertical Freedom – Parkour

REPORT OF THE INDEPENDENT AUDITOR TO THE MEMBERS OF JUNCTION AUSTRALIA LTD ON THE SUMMARY FINANCIAL STATEMENTS

The accompanying summary financial statements, which comprises the summary consolidated statement of financial position as at 30 June 2016, the summary consolidated statement of surplus or deficit and other comprehensive income, summary consolidated statement of changes in equity and summary consolidated statement of cash flows for the period then ended, related notes, and the directors' declaration, are derived from the audited financial report of Junction Australia Limited for the year ended 30 June 2016. We expressed an unmodified audit opinion on that financial report in our report dated 30 September 2016. That financial report, and the summary consolidated financial statements, do not reflect the effects of events that occurred subsequent to the date of our report on that financial report.

The summary consolidated financial statements do not contain all the disclosures required by the Australian Accounting Standards - Reduced Disclosure Requirements and the *ACNC Regulations 2013*. Reading the summary consolidated financial statements, therefore, is not a substitute for reading the audited financial report of Junction Australia Limited.

Directors' Responsibility for the Summary Financial Statements

The directors of the company are responsible for the preparation of a summary of the audited financial report on the basis described in the summary.

Auditor's Responsibility

Our responsibility is to express an opinion on the summary consolidated financial statements based on our procedures, which were conducted in accordance with Australian Auditing Standard *ASA 810 Engagements to Report on Summary Financial Statements*.

Opinion

In our opinion the summary financial statements derived from the audited financial report of Junction Australia Limited for the year ended 30 June 2016 are consistent, in all material respects, with that audited financial report, on the basis described in the summary.

BDO Audit (SA) Pty Ltd

G K Edwards
 Director

Adelaide, 30 September 2016

JUNCTION AUSTRALIA CONSOLIDATED SUMMARY FINANCIAL REPORT

The Consolidated Summary Financial Report is derived from the audited financial report of Junction Australia Ltd. It does not contain all the disclosures required by the Australian Accounting Standards. Readers of this report should note that reading the summary financial report is not a substitute for reading the audited financial report. The audited financial report of Junction Australia Ltd is available on request.

CONSOLIDATED STATEMENT OF SURPLUS OR DEFICIT AND OTHER COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 JUNE 2016

| | 2016 | 2015 |
|--|--------------------|-------------------|
| | \$ | \$ |
| Rental Income | 13,740,758 | 7,675,205 |
| Operational Grants | 8,622,663 | 8,318,139 |
| Sundry Revenue | 666,094 | 465,095 |
| Total Revenue | 23,029,515 | 16,449,439 |
| Employee Benefits Expense | 10,408,689 | 8,949,731 |
| Depreciation and Amortisation Expense | 350,030 | 317,890 |
| Finance Costs | 130,451 | 267,153 |
| Property Expenses | 6,572,603 | 3,819,246 |
| South Australian Housing Trust fixed charge dividend | 324,063 | 0 |
| Other Expenses | 3,333,023 | 2,220,067 |
| Total Expenses | 21,118,859 | 15,574,087 |
| Surplus from operations for the year | 1,910,656 | 875,352 |
| <i>Other Income</i> | | |
| Capital Grants Received | 0 | 42,490 |
| Net gain on disposal of non-current assets | 19,784 | 12,185 |
| Increase in fair value of investment property | 6,594,785 | 5,767,281 |
| Investment property received for no consideration | 131,001,795 | 0 |
| Other income | 137,616,364 | 5,821,956 |
| Total Surplus/(deficit) for the year | 139,527,020 | 6,697,308 |
| Other Comprehensive Income | 0 | 0 |
| Total Comprehensive Income for the Year | 139,527,020 | 6,697,308 |

**CONSOLIDATED STATEMENT OF FINANCIAL
POSITION AS AT 30 JUNE 2016**

| | 2016 | 2015 |
|--------------------------------------|--------------------|-------------------|
| | \$ | \$ |
| ASSETS | | |
| <i>Current Assets</i> | | |
| Cash and cash equivalents | 6,416,586 | 5,726,989 |
| Trade and other receivables | 2,138,253 | 2,291,789 |
| Total Current Assets | 8,554,839 | 8,018,778 |
| <i>Non-Current Assets</i> | | |
| Property, plant and equipment | 2,176,226 | 2,070,371 |
| Investment properties | 196,951,330 | 59,354,750 |
| Total Non-Current Assets | 199,127,556 | 61,425,121 |
| Total Assets | 207,682,395 | 69,443,899 |
| LIABILITIES | | |
| <i>Current Liabilities</i> | | |
| Trade and other payables | 2,901,666 | 2,706,055 |
| Interest-bearing liabilities | 511,961 | 472,927 |
| Other liabilities | 1,888,953 | 1,890,924 |
| Total Current Liabilities | 5,302,580 | 5,069,906 |
| <i>Non-Current Liabilities</i> | | |
| Interest-bearing liabilities | 7,006,432 | 7,761,988 |
| Provisions | 111,926 | 104,481 |
| Other liabilities | 0 | 773,087 |
| Total Non-Current Liabilities | 7,118,358 | 8,639,556 |
| Total Liabilities | 12,420,938 | 13,709,462 |
| Net Assets | 195,261,457 | 55,734,437 |
| <i>Equity</i> | | |
| Reserves | 486,263 | 52,200 |
| Retained earnings | 194,775,194 | 55,682,237 |
| Total Equity | 195,261,457 | 55,734,437 |

**CONSOLIDATED STATEMENT OF CHANGES IN EQUITY FOR THE YEAR
ENDED 30 JUNE 2016**

| | Retained Earnings | Asset Revaluation Reserve | Sick Leave Reserve | Mitchell Park Reserve | Total Equity |
|--|--------------------|---------------------------|--------------------|-----------------------|--------------------|
| | \$ | \$ | \$ | \$ | \$ |
| At 30th June 2014 | 48,984,929 | 30,000 | 22,200 | 0 | 49,037,129 |
| Surplus for the year | 6,697,308 | 0 | 0 | 0 | 6,697,308 |
| Other comprehensive income | 0 | 0 | 0 | 0 | 0 |
| Total Comprehensive Income for the year | 6,697,308 | 0 | 0 | 0 | 6,697,308 |
| At 30 June 2015 | 55,682,237 | 30,000 | 22,200 | 0 | 55,734,437 |
| Surplus for the year | 139,527,020 | 0 | 0 | 0 | 139,527,020 |
| Transfer | (434,063) | 0 | (3,153) | 437,216 | 0 |
| Other comprehensive income | 0 | 0 | 0 | 0 | 0 |
| Total Comprehensive Income for the year | 139,092,957 | 0 | (3,153) | 437,216 | 139,527,020 |
| At 30 June 2016 | 194,775,194 | 30,000 | 19,047 | 437,216 | 195,261,457 |

**CONSOLIDATED STATEMENT OF CASH
FLOWS FOR THE YEAR ENDED 30 JUNE 2016**

| | 2016 | 2015 |
|---|--------------------|--------------------|
| | \$ | \$ |
| Cash flow from Operating Activities | | |
| Cash receipts from customers and grants | 26,914,293 | 18,410,775 |
| Cash paid to suppliers and employees | (24,947,609) | (16,065,104) |
| Interest received | 89,286 | 68,349 |
| Interest paid | (201,586) | (297,254) |
| Net cash inflow/(outflow) from operating activities | \$1,854,384 | 2,116,766 |
| Cash flow from Investing Activities | | |
| Capital Grants | 0 | 42,490 |
| Purchase of capital assets | (673,459) | (3,403,207) |
| Proceeds from sale of capital assets | 224,021 | 170,619 |
| Net cash inflow/(outflow) from investing activities | (449,438) | (3,190,098) |
| Cash flow from Financing Activities | | |
| Proceeds from borrowings | 0 | 3,172,649 |
| Repayment of borrowings | (715,349) | (330,143) |
| Net cash inflow/(outflow) from financing activities | 715,349 | 2,842,506 |
| Net increase in cash and cash equivalents | 689,597 | 1,769,174 |
| Cash and cash equivalents at beginning of the financial year | 5,726,989 | 3,957,815 |
| Cash and cash equivalents at end of the financial year | 6,416,586 | 5,726,989 |

GETTING INVOLVED WITH JUNCTION AUSTRALIA

How can you support the work of Junction Australia?

Have you been inspired by the work of Junction Australia? Would you like to play a part and contribute to our organisation's future?

Large or small, all contributions are tremendously appreciated and make a genuine difference in your own community.

Visit junctionaustralia.org.au and click on 'Make a Donation' in the top right hand corner to make a donation today towards strengthening lives and communities.

You may consider supporting us in many other ways including:

- Volunteering at our events
- Making a Bequest that can make an enduring impact, well into the future.
- Organising a fundraising event
- Talking to your boss about participating in Workplace Giving
- Joining with other inspiring SA business leaders by becoming one of Junction Australia's 'Socially Responsible Business' partners.

Our Socially Responsible Business partners, Volunteers and Supporters tell us that their engagement with Junction Australia enables them to demonstrate and foster Trust, Respect, Inclusion and Integrity that results in a genuine sense of pride and team spirit amongst their own staff, family and friends.

In short, GREAT THINGS HAPPEN and everyone wins when we work together toward a common goal.

So please speak with us about what you would like to do with us!

Find out more by calling 8392 3000
or email community@junctionaustralia.org.au





Strengthening Lives and Communities | junctionaustralia.org.au