



Strengthening lives
and communities

Annual Report
2012/2013



Contents

OUR VISION	1
-------------------	---

ANNOUNCING JUNCTION AUSTRALIA	3
--------------------------------------	---

From Our Chair	4
----------------	---

From Our Patron	6
-----------------	---

From Our CEO	7
--------------	---

OUR REVENUE BASE

From Our Treasurer	9
--------------------	---

Community Fundraising	13
-----------------------	----

Socially Responsible Business Partners	15
--	----

Philanthropic grants, donations and sponsorships	16
--	----

Government Grants	17
-------------------	----

CONTRIBUTING TO THE SAFETY AND WELLBEING OF CHILDREN	19
---	----

EMPOWERING & EQUIPPING YOUNG PEOPLE TO LIVE WELL IN THE COMMUNITY	23
--	----

PROMOTING & SUPPORTING THE EFFECTIVENESS OF FAMILIES	27
---	----

PROVIDING SAFE PLACES FOR PEOPLE TO LIVE, WORK, MEET, LEARN AND PLAY	31
---	----

TOGETHER WE	35
--------------------	----

Volunteer Profile	35
-------------------	----

Enhancing Sustainable Community Practice	38
--	----

Collaboration with the Community Service Sector	39
---	----

Accreditations	42
----------------	----

Auditor's Report	43
------------------	----

Concise Financial Statements	45
------------------------------	----

Our Vision

The value of all groups and individuals is actively demonstrated by the way that they are included and enabled to participate in their communities.

OUR MISSION

Junction Australia, together with Junction Housing, will provide quality information, accommodation and support services relevant to people who are socially or economically disadvantaged, are homeless or at risk of homelessness.

We will work with other agencies, groups and individuals in the community to overcome barriers, develop resilience and enhance community connectedness.



At Junction Australia, we firmly believe that by working together, we can take steps that enable people to navigate their way from 'Crisis to Connectedness'. Our clients are supported to overcome barriers, access opportunities and pursue their hopes and dreams.

Junction Australia is a trusted and leading independent provider of quality community support and housing services. We aim to strengthen lives and communities across Australia.

Together We:

- **Dynamically respond to identified needs**
- **Encourage and support people to thrive**
- **Provide vibrant and inclusive places for people to connect.**

Our unique services & innovative approaches focus on:

- **Contributing to the safety and wellbeing of children**
- **Empowering and equipping young people to live well in the community**
- **Promoting and supporting the effectiveness of families**
- **Providing safe places for people to live, work, meet, learn and play.**

Announcing Junction Australia



Our new name blends our proud heritage of more than 34 years of service to South Australians, with our readiness to fulfil unmet need across the nation.



(from left to right) Tony Piccolo, Minister for Communities and Social Inclusion; Graham Brown, CEO; Hon Dr Robyn Layton AO QC, Patron; Jo Beaumont, Board Member; Mike Canny, Chair of Junction Australia Board.



During 2012/13, the Junction Australia Board created two sub-committees: the Finance Risk and Audit Committee (FRAC) has supported the continued development of the strategic financial planning, treasury and capital expenditure management; and the People and Culture Committee (PACC) has supported organisational compliance, OHS and investment in an ongoing positive organisational culture.

Junction Australia Board Members (from left to right) Graham Brown (CEO), Jo Beaumont (Secretary), Kathryn Govan (Treasurer), Mark Hayward, Mike Canny (Chair), Alison King, Paul Carberry (Deputy Chair).

From Our Chair

Mike Canny



2013 marked an important milestone in our organisation's 34 year history with the launch of our new name 'Junction Australia'. In taking on our new brand there are some distinctive attributes that have helped make our organisation successful to date and which we intend to preserve and strengthen as we move forward.

- Our independence: we have no allegiances; we can do what the community needs us to do. We believe we have the capacity to establish partnerships and collaborative alliances at a local level that enable us to pursue initiatives and outcomes that no one organisation could achieve alone.
- Our experience: our staff work patiently and respectfully alongside people in crisis, encouraging and supporting them as they make choices and gradually re-gain their independence.
- Our integrated service approach: we offer a range of different services and we discern and provide these in a timely and responsive way reflecting people's changing needs and capacities.

This year we helped more people than ever before. Although with the government funding environment tightening, overall expenditure was only marginally greater than last year.

Our Junction Housing activities position us as one of the leading Community Housing providers in South Australia. During 2012/13 the Board refined the organisation's Strategic Plan. The new plan aims to extend the range of services that we provide, expanding our housing activities, improving our internal capability and improving the quality of our services.

We continue to remain on a firm financial footing. Going forward, as we seek to diversify our income sources, one of our major challenges will be to further expand income from sponsorships and partnership programs.

I wish to acknowledge the ongoing support of our many stakeholders. Junction Australia operates a number of programs on behalf of state and local governments, as well receiving Federal government funding for our housing initiatives, and, of course, many of our services rely on partnerships with companies and individuals. The Board believes that the maintenance and enhancement of these relationships is critically important to the organisation's on-going success.

I take this opportunity to pay tribute to the commitment, hard work and support of my fellow Board members and to the inspirational and energetic leadership of our Chief Executive Officer, Graham Brown and his Leadership team. I sincerely thank Stephen Olsson who stepped down from the Board after 18 months service, to take up the position of Company Secretary and Legal Counsel for Junction Australia. His ongoing contribution is greatly appreciated.

Lastly, I would like to acknowledge the outstanding work done by our staff and volunteers. They are the heart and soul of Junction Australia. They are a lifeline to the many people who need us, yet many of them operate in difficult and often trying circumstances. The Board is profoundly grateful for their efforts.

*"Junction Australia provides
our community with hope"*





From Our Patron

The Hon. Dr. Robyn Layton AO QC

As the Patron of Junction Australia, it is a pleasure to be able to support the organisation in its refreshed vision which builds on the strengths of more than 30 years. As I grow to understand and appreciate JA's work, I have been particularly impressed by the following:

- Junction Australia keeps its finger 'on the pulse' and responds creatively to community needs. This takes time and requires discussion with the broader community, including recipients of its services. This is an empowering process and people feel that they are "doing with" Junction Australia and not being "done to"
- Junction Australia uses evidence-based practices. The Flinders University Institute of Public Policy has been involved in monitoring and assessing the effectiveness of JA programs. This requires comprehensive qualitative and quantitative assessment to ensure that programs are achieving what they were designed to do. This enables JA to have confidence in its effectiveness and the potential for its services to be expanded and replicated.

Junction Australia provides pathways to guide people from being in situations of crisis and unable to function, to enable them to connect with and benefit from community. Its approach extends these benefits to the family members of clients and tenants, their friends and the broader community.

I am proud to support their work.

From Our CEO

Graham Brown



The launch of our new name 'Junction Australia' (JA) represents a pivotal turning point in our organisation's dynamically evolving story.

Recognition of the trend toward national regulation, changes in public policy environment and our desire to be ready and able to extend our unique service models and innovative approaches wherever they are needed has driven us to undertake a legal restructure and re-branding process. Whilst these significant changes are very exciting, forward planning for continuing growth and preparation for the deployment of our services in additional geographical regions will continue to be a key focus in the years ahead.

Together with collaborating agencies

Junction Australia played a lead role in the highly successful Southern Regional Alliance Conference held in September 2012. This unique event demonstrated JA's commitment to fostering interagency collaboration. The program included inspiring presentations from international speakers and leading academics and the sharing of promising practice by community workers in the 'urban village'.

Together with high-profile Australians

Strong support from Hon Dr Robyn Layton AO QC (Inaugural Patron) and our Ambassadors, Frank Seeley (Business) and Brenton Ragless (Media), JA is developing new partnerships with groups and individuals. We gratefully acknowledge the willingness of these inspirational people to enter into courageous conversations with us about the challenges and opportunities ahead.

Together with Business

Nigel McBride's (Business SA's CEO) inspiring address at our breakfast event in April articulated and affirmed the critical role that our 'Socially Responsible Business' partners play in fostering vibrant and inclusive communities that enable people to actively participate in strong, thriving economies.

Together with Quality

Junction Australia and Junction Housing achieved both the Certificate and Award levels of the Australian Service Excellence Standards (ASES) in early 2013. Attainment of this nationally recognised accreditation demonstrates the organisation's strong commitment to continuous quality improvement.

Together with our Staff

The development of a comprehensive new Work Health and Safety framework and implementation of on-line human resource management systems that will more effectively support staff working in more geographically dispersed locations are two initiatives identified in a resoundingly positive organisational Culture Survey. Other recommendations will be implemented over time.

Together with Students

In conjunction with Flinders University, the establishment of the 'Southern Practice Centre' has provided over 30 tertiary students with quality field placements and enabled them to contribute to the Junction group's practice learning agenda. Further development and documentation of the Junction group's 'Integrated Service Delivery' (ISD) approach has assisted our increasingly diverse range of community services and housing options to be effectively wrapped around people in response to their changing needs and aspirations.

“Together we can make a real and enduring difference to Australian lives and communities”



Nigel McBride, CEO of Business SA speaking at the Junction Australia Business Breakfast



The Southern Regional Alliance Conference was held on 21/22 September 2012. Junction Australia played a lead role in this ground-breaking initiative which brought together over 120 representatives from approximately 40 government and community agencies. Our CEO Graham Brown (SRA Chair), is seen here with guest speakers and members of the Alliance.

Together with Funders

Junction Australia gratefully acknowledges the ongoing funding support from Federal, State and Local Government that has enabled all our well-established services to be sustained at current levels. The stability and predictability of revenue sources is an essential precursor to effective workforce planning and the provision of high quality services. The introduction of our highly regarded Therapeutic Crisis Intervention (TCI) model is one example of how increased stability of service agreements has led to service innovation and quality enhancement.

Finally, I extend sincere thanks to our dedicated and highly skilled Board and Senior Management Team for their professionalism and commitment to the realisation of our Vision that the ‘value of all groups and individuals is actively demonstrated by the way that they are included and enabled to participate in their communities’.

Together, I firmly believe that we can enable people to be the authors of their future, rather than the victims of their past circumstances.



From our Treasurer

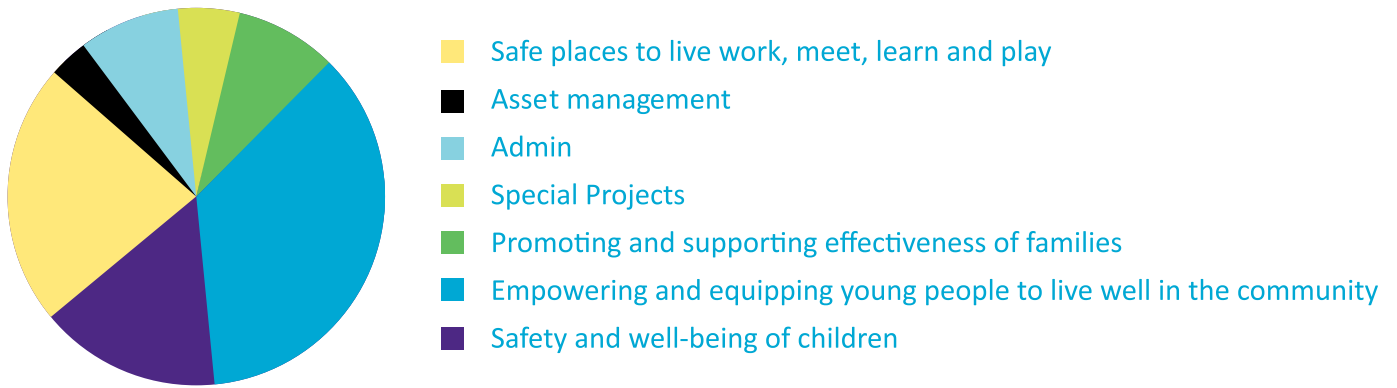
Kathryn Govan

Junction Australia is pleased to have sustained its sound financial performance, culminating in a strong result for the year. However, our revenue base that supports our broad range of community and housing services is subject to a changing public sector contractual and regulatory environment and economic uncertainty in the shadow of Global Financial Crisis. In response to the reality of these ongoing challenges, the organisation's strategic planning includes taking deliberate steps to increase the stability and predictability of revenue streams.

We are very grateful for the continued financial support provided by Federal, State and Local Government departments; our Socially Responsible Business partners; philanthropic Trusts and Foundations; and members of the community. In accordance with the Board's commitment, 100% of donations received are applied to our services – our administration and other resource costs are funded internally. The services supported by the Family Benefit Fund this year included:

- 'Point of Engagement' Program that provides intensive support to high risk families with vulnerable new born babies
- Parent Adolescent Counselling
- Sexual Abuse Support Services
- Effective parenting courses for struggling families
- Hackham Family Connections Centre
- Seaford Meadows Community Connections Centre.

The graphic below illustrates how these funds have been applied in pursuit of our Mission.

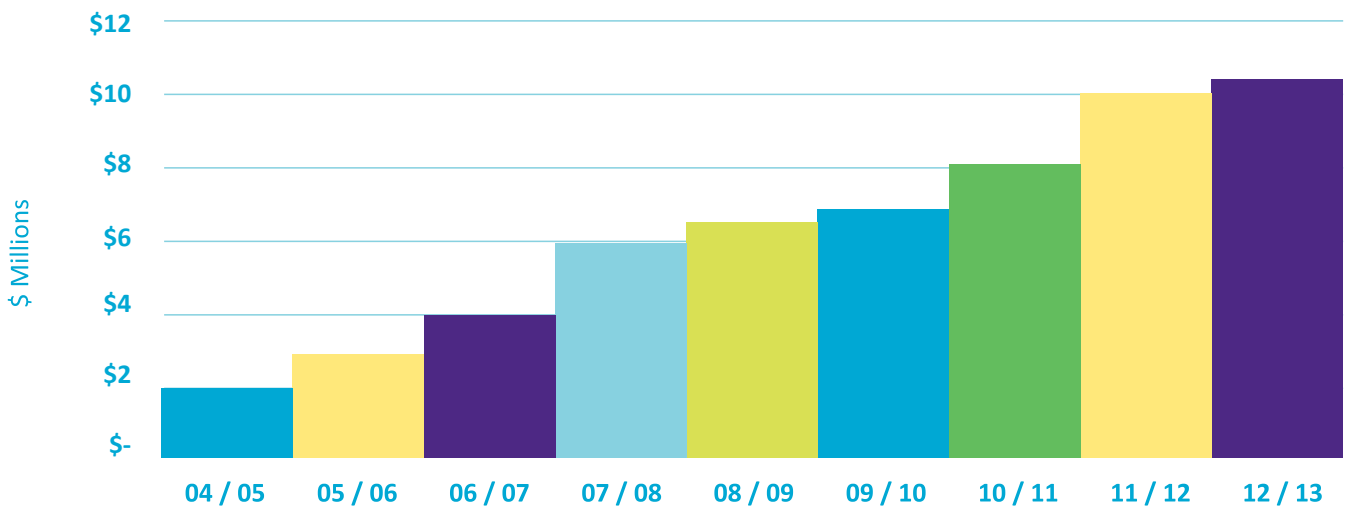


Operating Activities

This year’s revenue of \$10.6m represents growth of 3% above that of 2011-12 and once again reflects a pattern of steady growth (76%) over the past 5 years. This year’s modest growth related to increases in operating grants for Community Services and social housing rents.

Junction Australia finished the 2012-13 financial year with a surplus from Operating Activities of \$440,256. An additional \$86,223 was realised in the disposal of non-current assets resulting in total comprehensive income of \$526,478 for the year.

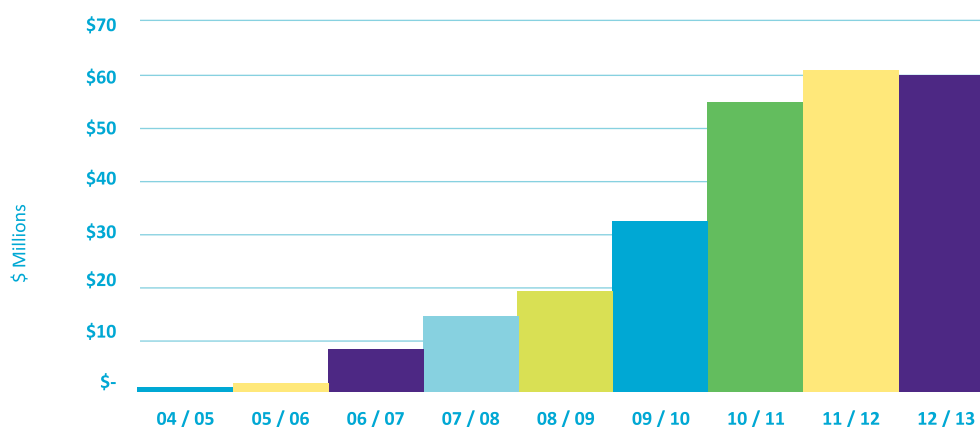
The operating surplus is primarily driven by an increase in Junction Housing’s rental income and the funding secured and held for investment into a new Human Resources, Rostering and Payroll Information System. The surplus funds will be applied to future housing and service development projects that respond to areas of identified need in the community.



CAPITAL GROWTH AND ACTIVITIES

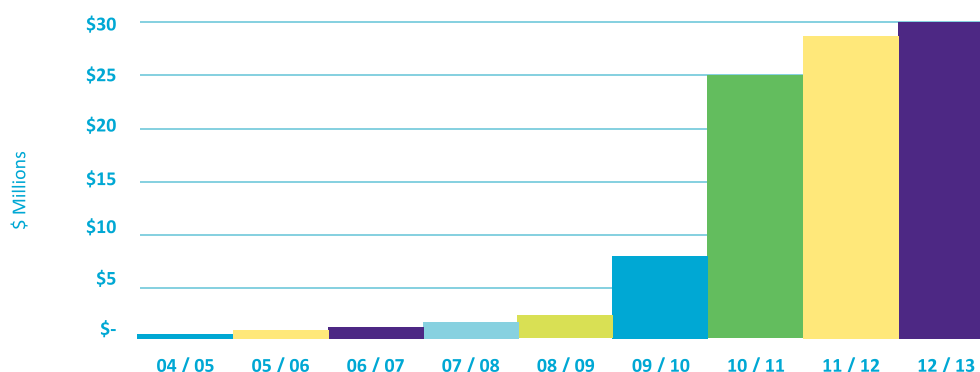
Junction Australia maintained a stable asset base across 2012-13 in preparation for future growth opportunities. Our dedicated management team is pro-actively working to secure additional revenue growth in the year ahead to enable further growth and expansion of our community service and housing activities. A small reduction in Housing Assets has resulted from a minor decline in the market value of some Community Housing properties. There is a corresponding reduction in the value of the Debentures held over these properties, hence there is a zero net impact from this decline in organisational equity.

Growth In Non Current Assets 2005 / 2013



The statement of Financial Position reflects an increase to Net Assets of \$526,000 (2% growth) to \$27.625m. The graph below reflects that this year of consolidation follows a period of considerable Asset growth experienced by the organisation.

Growth In Net Assets 2005 / 2013



The 2012-13 Annual Financial Statements are provided in a concise format at the back of this report. A full version can be provided upon request to the Chief Executive Officer's office.

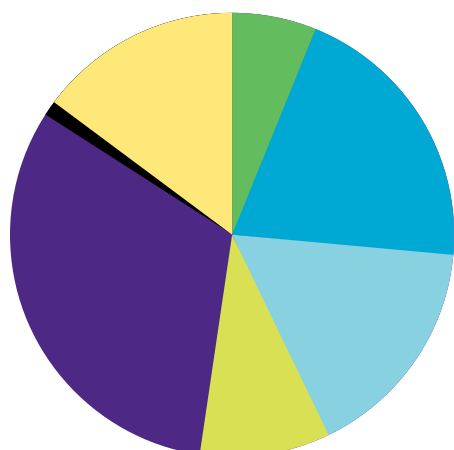
I extend sincere thanks to both my Board colleagues and the Management Team for their extraordinarily hard work, professional diligence and commitment to transparent accountability.

FAMILY BENEFIT FUND

Junction Australia directs its fundraising income to the Family Benefit Fund (FBF). The income generated from increasingly diverse sources, including special events, appeals, workplace giving, corporate and philanthropic donations, service clubs and members of the community, supports life-changing programs that do not otherwise attract funding.

ALLOCATION OF FUNDS

	FBF
Family & Sexual Abuse Counselling	\$38,709
Point of Engagement	\$60,132
Family Connections Centre at Hackham	\$28,113
Community Connections Centre at Seaford Meadows	\$18,504
Effective Parenting	\$21,045
Education Support Workers	\$8,599
“Small Steps” Supported Playgroups	\$2,765
Christmas Hampers	\$6,750
Total Allocations	\$184,617
<hr/>	
Funded from:	
2012-13 fundraising revenue	\$100,995
Funds drawn from SFBF Reserve	\$0
2012-13 other operational revenue	\$83,622
	\$184,617



Sources of FBF Funds 2012/ 2013

- Feet on the Street
- Christmas Appeal
- Special Events
- Workplace Giving
- Corporate & Philanthropic
- Service Clubs
- Other
- Individuals

FEET ON THE STREET 2012

More than 120 participants ran or walked to raise money for Junction as members of the Feet on the Street, City to Bay team on Sunday 16 September. Despite some wet weather, it was a great occasion. Junction Australia employee, Tim Beerens was first over the line for the FOTS team.

Our sincere thanks to Adelaide Furniture & Electrical, Drakes Supermarkets and Fairmont Homes whose sponsorship covered all our event costs and provided a tasty breakfast.



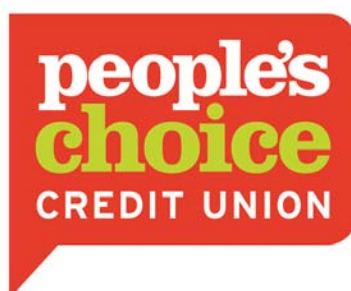
COMMUNITY FUNDRAISING

Junction Australia was the beneficiary of several community fundraisers in 2012/13, together raising almost \$4000. Minerds Bell Consultancy Group ran a movie night; Hackham Football Club joined us to organise a Family Fun Day; The Rock Doctors (pictured right) donated their time to provide a wonderful Sunday afternoon of great music and dance. Thank you all!

Hackham Football Club (HFC) approached Junction Australia in May 2012 asking if they could assist us by fundraising for Family Connections Hackham – of course we said yes! HFC also needs fundraising dollars, so we decided to do an event together and share the proceeds – and our Footy Family Fun Day was born! With seed funding from the South Connect Youth and Community Development Fund, a dedicated group of volunteers worked hard to coordinate a very special community event.



Thanks to the support of Channel 9 Telethon, Junction Australia was able to raise more than \$1200 from the sale of Take 9 Movie Cards.



480 tickets were sold to benefit Junction Australia in the 2013 Lottery. We raised \$960 and sold one of the winning tickets!

CHRISTMAS AT JUNCTION AUSTRALIA

In 2012, our Christmas fundraising included not only raising money to pay for the hampers we purchase for disadvantaged families, but we were also seeking financial support for our Youth and Family Services which experience an especially busy time during the festive season. Our fundraising target was \$15,000. We were delighted with the grand total of almost \$25,000.

Particular thanks to Flagstaff Hill Kindergarten and Beyond Bank Australia who put up Wishing Trees and between them provided gifts for every child in our Outreach and Community Centre networks.

One very special local resident donated all the toys from his toy box. His only concern was that Santa wouldn't know where to find the children who had no gifts. Junction Australia was proud to reassure him that his presents would find just the right homes!



JUNCTION AUSTRALIA'S QUIZ NIGHTS

During 2012/13 Junction Australia ran two Quiz Nights, raising \$9000 to support our work with disadvantaged children and families. Thank you to the wonderful volunteers and donors who made this possible.



In addition to having a Wishing Tree, Beyond Bank Seaford also ran a raffle with its members and raised more than \$600. The Seaford team is seen here with Graham Brown, CEO Junction Australia.



Not only does each hamper provide festive fare for Christmas, but also staples that make a real difference at such an expensive time of year.

Socially Responsible Business (SRB) Partners

Each of our SRB Partners enters into a three year, renewable agreement to develop a program of support that not only yields fundraising income and advocacy for Junction Australia, but also develops organisational culture, staff engagement and promotional opportunities. In 2012/13 our SRBs and their staff donated (directly or as sponsors/in-kind supporters) more than \$30,000.



Junction Australia held its third Business Breakfast in May 2013. More than 80 guests joined Nigel McBride, CEO Business SA who provided an inspirational perspective on how doing good business builds strong communities.



Beyond Bank
AUSTRALIA

BOREHOLE WIRELINE
"For Logging & Interpretation Service"
www.BOREHOLE-WIRELINE.com.au

Climat
AIR CONTROL & ENERGY CENTRES

comace

Fairmont Homes
Built for life!

Fentons Conveyancing

gray
ADVERTISING & MEDIA

Southern Advisory Services

mb minerds bell
CONSULTANCY GROUP

THE POWER OF
REDARC

R Because trust is a must.
ROSSDALE HOMES

SEELEY INTERNATIONAL

smartline
personal mortgage advisers

Philanthropic grants, donations and sponsorships make a vital difference to our ability to provide services to individuals and families in need. We are most grateful to the following individuals and organisations for their support over the past 12 months:

Corporate Donors

Adelaide OHS&W Consultancy
Allbiz Supplies
Beaurepaires Noarlunga
Best Electrical
Busy Hands Property Maintenance
Community Sector Banking
DPS Publishing
Eckermann Steinert Conveyancers
Energy Architecture
EPAC Salary Solutions
Fentons Conveyancing
Flinders University Post Office
Frontline Developments
FWS
Glennelg Community Club
Grating Industries
Greg Mitchell Plumbing
Hickinbotham
In The Picture Productions
Injury Management Professionals
JR's Surf & Ski
Lightwork Home Cleaning
Lions Club - McLaren Districts Inc.
Lynch Meyer Lawyers
MGA Insurance Brokers
Neighbourhood Watch Christies Beach
Noarlunga Centre Church of Christ
Personnel Employment
Piper Alderman
Police Credit Union
Prime Auto Care
Prospect Blair Athol - Lions Club
Rotary Club of Noarlunga
Scott Salisbury Group
SMR Automotive
Southern Business Solutions
The Elliott Group of Companies
The Original Open Market
Ultra Tune
Wayne Phillis Automotive
Wistow Locks Alarms General Repairs
YWCA Hackham - Karuna

In Kind Donations

Aldinga Spinners & Weavers
Andy's Tyre and Battery
Bakers Delight
Beck's Bakery
Blessed Cheese
Blockbuster Noarlunga
BMS Electrical Pty Ltd
Book Boys
BraceGirdles
Brian's Olive Shop, McLaren Vale
Bunnings Noarlunga
Cellarbrations at Flagstaff Hill
Chocolicious Chocolate Hampers
Clarendon Village Hair Studio
Classic Color
Coles, Noarlunga Centre
Cove Print
Delta Force
Easy Kayaks
Feathers Hotel
Flagstaff Hill Kindergarten
Game Traders
G-boards
Genesis Gym
GoZone
Green Thumb Gifts
Habitat for Humanity
Healthy Life McLaren Vale
Lloyd Ellis Butchers
Lollypotz
McLaren Vale Florist
Minerds Bell Consultancy Group
Oscars Winery
O'Sullivan Beach Kiosk and Boat Ramp
Oxenberry Farm
P & R Electrical
Personalised Chocolates

Roger Rasheed Sports Foundation
Riding for the Disabled
Ripcurl Australia
Sam's Warehouse
Scott Salisbury Group
Shakespeare's Book & Coffee Shop
Shingleback Wine
South Coast Cycles
Spa Clubs McLaren
Spotlight Noarlunga
Superior Meats, Flagstaff Hill & Morphett Vale
Surf Culture Australia
The Chocolate Box
Woolworths, Christies Beach & Reynella
Yummy Nuts

Philanthropic Grants

Beyond Bank (previously known as Community CPS Australia)
Channel 9 Telethon Foundation
Coopers Foundation
Homestart Finance
Wyatt Benevolent Institution

Individual Donors

Almost 400 individuals and families donated to support the work of Junction Australia in 2012/13. This includes employees from three organisations who donate regularly through their pay.

SPONSORS



GOVERNMENT GRANTS

Junction Australia gratefully acknowledges the Federal, State and Local Governments for the significant financial support they provide through service contracts and grants for one-off projects that have enabled our organisation to assist thousands of disadvantaged people again this year.

Federal Department of Education, Employment and Workplace Relations (DEEWR)

- Early Childhood Education and Care – Crèche

Federal Department of Families, Housing, Community Services and Indigenous Affairs (FaHCSIA)

- Emergency Relief Program
- Communities for Children through Anglicare SA
- National Rental Affordability Scheme
- National Partnership Agreement on Social Housing

Federal Department of Health & Ageing

- Partners in Recovery (partner agency)

SA Department for Education and Child Development (DECD)

- Alternative Care
- Families SA – Adolescent Brokerage Grant

City of Onkaparinga

- Onkaparinga Youth Services
- Children and Families Program
- Community Grants
- Hackham Family Connections
- Tier 3 Community Events and Carols

SA Department for Communities and Social Inclusion (DCSI)

- National Affordable Housing Agreement and National Partnership Agreement on Homelessness - Specialist Homelessness Services and Domestic Violence Services
- Housing SA
 - o Affordable Housing Innovations Fund grants
 - o Community Housing
 - o Supported Tenancy Scheme
 - o Nation Building Economic Stimulus Plan
- Community Benefit SA
- Family and Community Development Program – JA Counselling Services
- Office for Youth – ‘Youth Connect’ Grant – to be implemented in 2013/14
- Community Benefit SA/Homelessness Innovation Fund
- Disability SA – Exceptional Needs Unit

SA Health

- Parenting SA
- Housing and Accommodation Support Partnership Program (HASP)

Flinders University

- School of Social Work and Social Planning



Junction Australia dynamically responds to the changing needs and demographics of the communities in which we work by

Contributing to the Safety and Wellbeing of Children

The following pages showcase highlights, success stories and key data relating to our work with children



Sarah's Creativity is Recognised

Sarah has had made great progress this year especially within school. She regularly asks to stay at school for longer, and has made friends within her class. This is a first for her.

She shows great creativity and thinks outside of the box. She has created pretend 'fire pits' when out in the playground using stones and rocks she has collected. She has then taught her brother and friends to do the same. She is an amazing artist, especially when it comes to drawing nature and animals. While working with her Youth Connections Mentor, Sarah has created some spectacular pictures of birds.

A working agreement between Relationships Australia and South Australia's Together 4 Kids Program (one of the programs run by JA's Fleurieu and Kangaroo Island Homelessness Services) has provided specialist training and support for our homelessness and domestic violence workers and increased their knowledge and competency in the case management of children.

'Getting Involved Together' is a program funded by Onkaparinga Council and run by JA's Family Connections Hackham Centre. It allows children and their parents to explore new places and experience new activities.



CCSM Open Day on 13 October was attended by more than 200 people.

One of Junction Australia's two family centres, Community Connections Seaford Meadows' playgroup has been very busy with lots of new families, including new migrants from UK. The playgroup is support by 3 volunteers.

AN IMPORTANT 'FIRST'

"I went to pick him up from school and he passed me an envelope which contained an invitation to a birthday party. He was beaming with pride as he has never been invited to anything with a friend before. He was walking with a swagger, full of excitement. He wanted go straight away, but he waited for the weekend.

He went with staff and bought his friend a present and he made a card for him. When he arrived at the party, he asked staff to stay with him, but within minutes was off down the garden playing with friends.

He brought home a balloon and a lolly bag – and cake for his brother and sister. He talked about the party for weeks and how he is the only one in the family who has ever been to one".

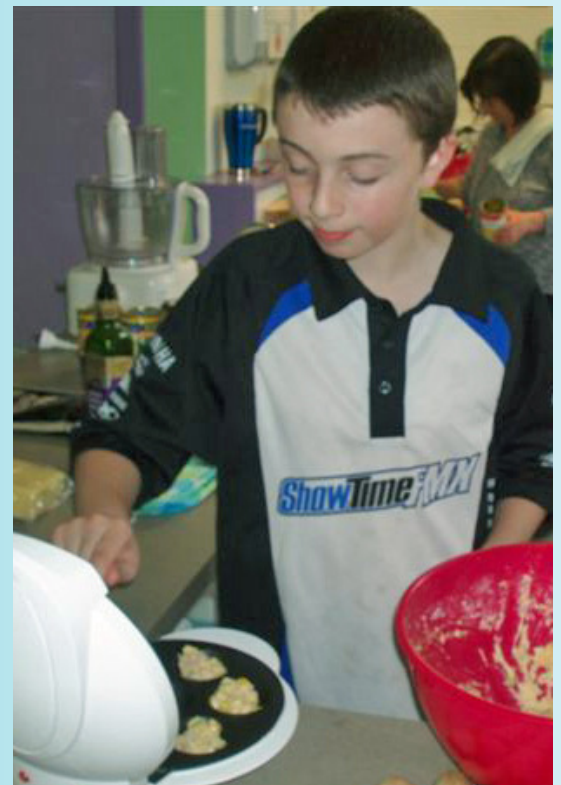
- A Youth Connections Mentor



Providing a weekly crèche allows Mums to come to our Family Centres and have time together while their children are cared for by our staff and volunteers. For single parents, this can be the only time they have time to connect with others.

Funded by Communities for Children Southern Family Links ran for three years at Family Connections Hackham, bringing advocacy and support to families with children with additional needs and disability. The program worked closely with the child's school/preschool or childcare and their families to aid inclusion and increase their success in education and care.

'Kids Club' runs after school once a week during term time. Cooking together not only provides a nutritious snack but teaches the children something to show Mum at home.



Clanree and Parkview Houses provide emergency, respite and short to long term accommodation for sibling groups and unrelated children aged between 5 – 12 years old (Clanree) and young men and women aged 11 – 14 years old (Parkview) under the guardianship of the Minister. Clanree focuses on transitioning each child to a more stable long term placement. Three siblings have been living at Clanree for the past 2 years. Parkview focuses on stabilisation by providing a therapeutic, holistic service, individually tailored for each young person. 26 young people have lived at Parkview in the past 12 months.

POINT OF ENGAGEMENT

The Point of Engagement (PoE) program is an early intervention program of Junction Australia (JA) in partnership with Drug and Alcohol Services SA (DASSA).

The program's primary aim is to improve the health and safety of vulnerable infants through the engagement with and provision of ante and post-natal support to parents whose use of alcohol and drugs poses a high risk to the well-being of their new-born babies.

During 2012/13 PoE has supported 26 clients, providing 417 one to one sessions.

Sophie Keeps Her Son

Sophie was referred to Junction Australia during her first pregnancy by Flinders Medical Centre Social Work Dept. She was abstaining from methamphetamines, and on drug diversion and drug treatment programs. Now that she was about to be a mother, she wanted to continue to abstain from using illicit drugs.

Sophie was living in an extremely violent relationship, however she tended to minimise this. She was not allowed to return home after the birth of her baby and lived in a Women's Shelter.

After Sophie secured stable housing, she placed her child temporarily with a family and used the opportunity to attend detox and fully rehabilitate from drug use.

"I would have lost custody of my son if it weren't for Point of Engagement. My JA worker made me think about my addiction and how it affects my son. She got me networking in my community."

Sophie

Junction Australia dynamically responds to the changing needs and demographics of the communities in which we work by

Empowering & Equipping young people to live well in the community

The following pages showcase highlights, success stories and key data relating to our work with young people

Jane Finds A Safe Place To Live

15 year old Jane was referred to Junction House. She had been living in inappropriate accommodation where she had been selling herself to pay for her bed and food. Jane came from a very dysfunctional family and was made to leave her family home when she was just 14 years old.

As a result of her childhood experiences, Jane had major behavioural issues and really struggled to live in shared accommodation with 7 other young people. When she turned 16, Junction Australia moved her into a transitional property. JA Socially Responsible Business Smartline provided financial support to furnish the property and make it a home. Jane stayed in her new home for six months before moving to more permanent accommodation.

A young Aboriginal woman living with Junction Australia wanted to explore her roots and learn how to make dot paintings. She did some careful research, wrote her own dreaming story and chose to dot paint a turtle.



Don's Story

Don is 23 years old. When he was a teenager, living with his Mum, he started misusing drugs and became an addict. This affected his ability to engage with school, his health and his self-esteem. His Mother also suffered ill health and abused drugs. Don once went for six months without a shower – he was really struggling.

Don really wanted to kick his habit. He realised that he and his Mother were co-dependent and so he left home to try and resolve his issues alone. For several months he lived in regional South Australia, disconnected from everyone he knew. It took several brave attempts before Don was able to gain the medical help he needed and find a safe place to live, where he could face his demons and set goals for his future. In order to succeed, he had to avoid all contact with his family.

Don now lives in SHI housing and engages well with his Junction Australia worker. He has attended a Life Skills course with other vulnerable young people and learnt that he isn't alone and that there are people who will help him. He's even made some new friends.

Don plans to undertake some further study next year. He wants to be able to provide professional support to others who have the same problems he has experienced. Don loves animals and hand-raises exotic birds. He has also adopted a Labrador called Gatsby. With determination and lots of ongoing support, the future looks bright for Don.

Each of the three Junction Australia Youth Centres (Aldinga, Christie Downs, Reynella) is run by a Youth Advisory Committee. Members from the VOLT attended the Mayor's Reception at NAIDOC Week and are seen here with Mission Australia's Speak Out group.



In 2012/13 Junction Australia's Outer Southern Youth Homelessness Service assisted 517 clients and provided 4573 service contacts.





Since the first individual registered with Junction Australia's Fleurieu & Kangaroo Island Homelessness Service in November 2008, more than 790 people have been assisted by the service. Over 182 individuals and families have been supported over the past 2 years.

There is no supported emergency or transitional accommodation for young people on the Fleurieu. Junction Australia and St John's Youth Services supported a homeless young male client to successfully obtain private rental accommodation and supported him to reconnect with his social support networks.

Mulberry Court and Gulfview House provide emergency and respite, short term to long term accommodation for young men (Mulberry) and women (Gulfview) aged between 11 and 17 years old. The focus is on stabilisation, providing a therapeutic, holistic service individually tailored for each young person. During 2012/13 27 males and 11 females have lived in this accommodation.

"At SYX I get to meet new people and learn new things"

Jayden - aged 9

A new Youth Connects program for the summer 'Aquatic Connections' proved very popular. It included surfing and kayaking, but the young people also experienced fishing, bird watching, building sandcastles, flying kites and playing cricket.



Junction Australia was successful in winning a Youth Connect Grant worth \$47,058 for programming in all three Youth Centres (Reynella, Christie Downs and Aldinga). This has enabled the Centres to offer a broad range of programs.



Songstars is a popular afterschool program run at Southern Youth Exchange, Christie Downs.

Our Reynella Enterprise & Youth Centre ran 'Savour the Flavour', a great program that teaches young people how to cook healthily.



Junction Australia dynamically responds to the changing needs and demographics of the communities in which we work by

Promoting & supporting the effectiveness of families

The following pages showcase highlights, success stories and key data relating to our work with families

A Very Special Backyard Blitz

Grant and Susie lost their two year old son in a tragic back yard pool accident. To enable them and their two remaining sons (both with special needs) to cope with this enormous loss and once again enjoy their backyard, Junction Australia coordinated a 'rescue' mission like none other.

The children's school, local residents, family members and local businesses, including two of JA's Socially Responsible Businesses, contributed time, labour, landscaping products and much more to make over the garden and provide a safe, sustainable area for the whole family to enjoy.

Susie chose three roses to commemorate each of her children – they have pride of place in this wonderful new space.



In order to connect with families in the Yankalilla Council region, Junction Australia's Fleurieu Homelessness Support Service joined the Yankalilla Parent Group which runs every Thursday morning from 'The Centre' in Yankalilla. Having a regular presence has allowed local families to access relevant support and information.

Rosie's Determination Wins The Day

Rosie is a single parent. She experienced homelessness herself at a young age and had not experienced sustained positive role modelling to enable her to develop safe parenting skills when she became a Mum. Her two young daughters were removed to live with their Grandmother, for their own safety.

Rosie was keen to do whatever it took to be reunited with her children. Her Junction Australia worker helped her clean and clear her home and select appropriate child proof equipment to safeguard her daughters. Her rent was in considerable arrears and, with support, she tackled this issue and demonstrated ongoing commitment.

Rosie remained positive and determined to succeed. She has now been reunited with her daughters and they are all thriving. Rosie is attending University to complete a Bachelor of Accounting and Business Management and actively seeking private rental accommodation.

This is a truly outstanding result given Rosie's circumstances.



During 2012/13, Junction Australia facilitated FaHCSIA Emergency Relief Funding support for 40 individuals and families on Kangaroo Island.

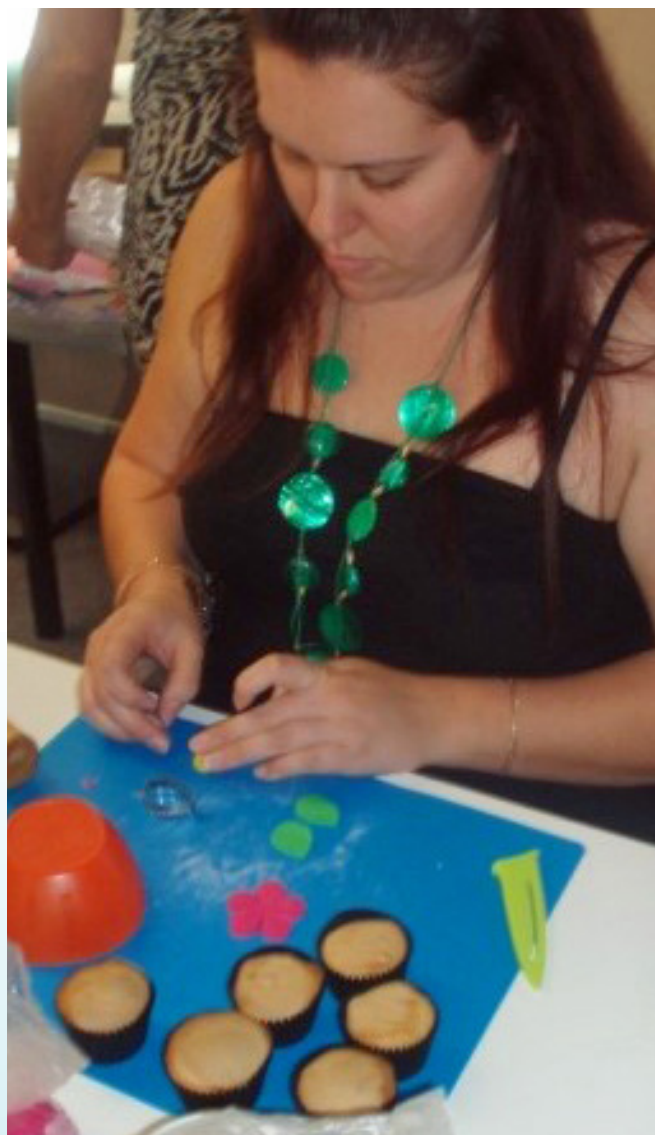
"The stability and affordability of my Junction Housing accommodation has helped my family enormously. My questions have been answered promptly and any requests for assistance have been dealt with quickly. The staff are friendly and maintenance support is always there. I wish there were more places like this – I know so many families are struggling and would really benefit, like I do"

Junction Housing Tenant

For several months "What About Mum" was unfunded and depended on Junction Australia's fundraising revenue and contributions from participants to enable it to continue to run. Happily, we were successful in winning a \$30,000 grant from Community Benefit SA which facilitates three Mums groups for 12 months. Mums enjoy a range of activities including craft, personal development, health and wellbeing and guest speakers.

During 2012/2013, Junction Australia's Family Counselling Services (Domestic Violence, Sexual Abuse, Parent Adolescent) assisted 100 clients and conducted 557 1-1 sessions. Four 8-week Parenting Courses or 32 sessions of 3 hours per week were conducted for 37 participants.

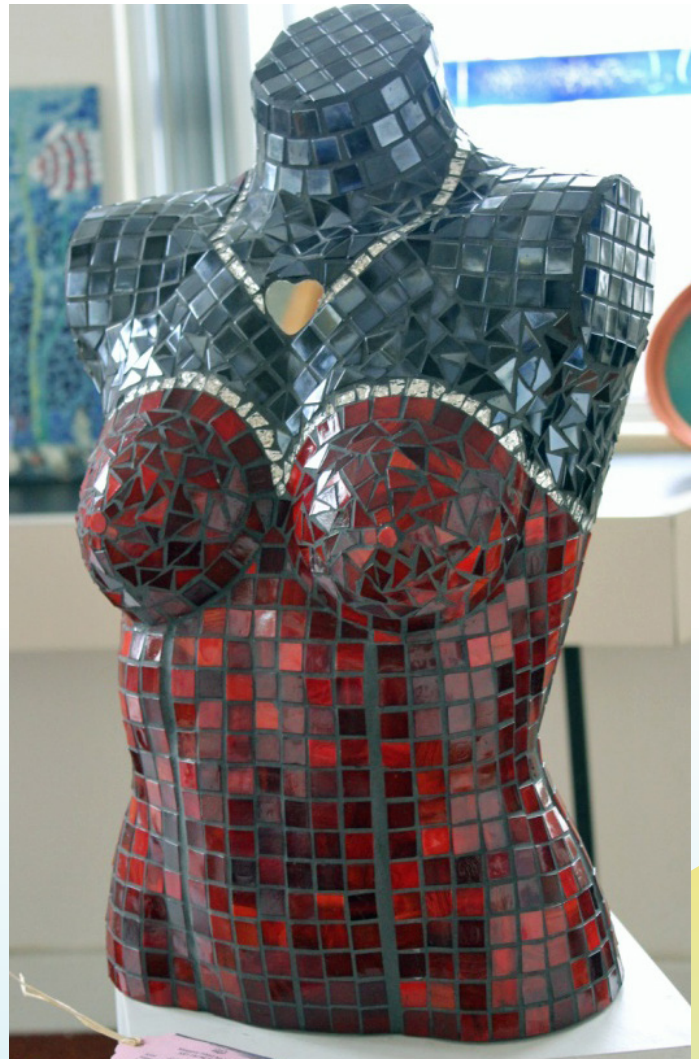
During 2012/2013, Outer Southern Generic Homelessness Service supported 63 clients with 2,153 one to one sessions.



The Fleurieu Domestic Violence Service supported 65 women this financial year and co-facilitated two 6 week Domestic Violence Support Butterfly Programs in the local community, in collaboration with the Fleurieu Health Service and Fleurieu Families. The Kangaroo Island Domestic Violence Service (KIDVS) supported 27 women over the past 12 months and over 30 women have attended the KI Women's Craft/Support Group on Monday mornings.



On average, 13 women and 3 children attend the Women's Craft Group facilitated by Junction Australia on Kangaroo Island each week. In October the artwork created by members of this group was included in an exhibition as part of the KI ArtFeast.



White Ribbon Day, a United Nations International Day for the Elimination of Violence Against Women, was held on November in Kingscote, KI. Passers-by were asked to sign a petition in support of an Australia-wide campaign to stop violence by men against women. The marquee was decorated with posters made by primary school children on the theme 'Healthy Families and Healthy Relationships'. A sausage sizzle and information stall were also provided. This was a collaborative event involving the KI Community Services Forum, Junction Australia and the KI Health Service and Families SA.

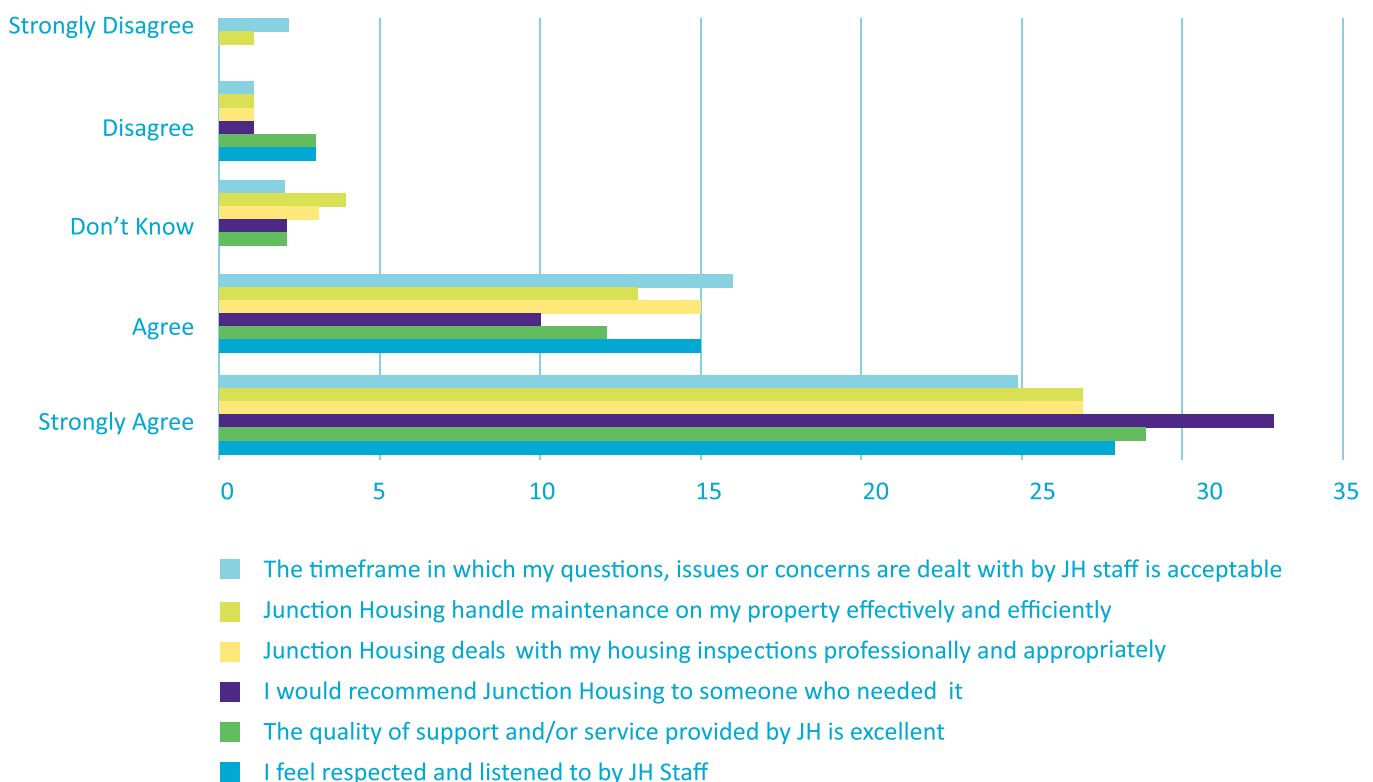
Junction Australia dynamically responds to the changing needs and demographics of the communities in which we work by

Providing safe places for people to live, work, meet, learn and play

The following pages showcase highlights, success stories and key data relating to our work

JUNCTION HOUSING CUSTOMER SATISFACTION SURVEY 2012

Junction Housing tenants were asked 6 questions to which 46 responses were received and the results are recorded below. Overall these were very positive and provided some constructive feedback for the JH team who is always looking to improve its services.



"Thank you so much. You have given me much more than a house to live in. You have given me security, stability and a place to call home."

Junction Housing Tenant



Dee regains her health and enjoys her garden

Dee is 48 years old. When she first came into Junction Housing's SSH program she had significant health issues, was isolated and without appropriate support. She is now receiving appropriate medical assistance and has worked hard towards the goals she has set herself, engaging positively with a variety of support workers. She volunteers for the local tenant connect program.

Dee has set up a sewing room in her home where she makes all sorts of things from blankets to t-shirts, which she often donates. She has also put a lot of effort in to her garden, planting different herbs and other plants.



Max finds a new life

Max is a 42 year old man who lived in a Supported Social Housing (SSH) property managed by Junction Housing in partnership with Housing SA and Mental Health. Max had previously spent a significant period of time in jail. He realised he'd been 'in with the wrong crowd' and wanted to put that life behind him. While in the SSH program, Max reached a lot of his goals, improved his health and started to reconnect into the community. He kept his property in excellent condition and often helped his neighbours with handyman tasks. He has now moved on to long term Housing SA accommodation.



Junction Housing is developing 10 affordable dwellings at Andrews Farm, in conjunction with our partners Rossdale Homes and Renewal SA. The first of these was sold in May 2013.



Mr & Mrs Conroy, the winners of the customer satisfaction survey draw were given their prize by GM Scott Langford

In 2012, Junction Housing tenants were encouraged to enter the JH Best Garden competition. 17 households entered. The winners were Mr & Mrs Pullen who received a Bunnings gift basket worth over \$150.

On Friday 7 December 2012, JH held a tenant Christmas celebration BBQ at Rotary Park Christies Beach. There were activities, games and a visit from Father Christmas.

Junction Housing Community Reference Group (JHCRG) has been established to provide a forum for tenants to participate and engage with Junction Housing during the planning, delivery and evaluation of services and activities. The Group meets monthly and has assisted in organising two tenant events.

INNOVATION BY DESIGN:

Key Worker and Affordable Housing Project launched in Victor Harbor

In August 2012, Junction Housing secured funding from capital contributions from the South Australian Government, attracting the Federal Government's National Rental Affordability Scheme and debt funding, and in conjunction with Rossdale Homes, built four two bedroom dwellings located less than 500 metres from the main street of Victor Harbor.



From left to right: Giles French, MD Rossdale Homes; The Hon Ian Hunter MLC, Minister for Communities and Social Inclusion; Graham Brown, CEO Junction Australia.

Junction Australia operates Onkaparinga Youth Services (3 Youth Centres in Reynella, Christie Downs and Aldinga), in partnership with the City of Onkaparinga. In 2012/2013:

- **Number of attendances = 6132**
- **Number of programs delivered = 125**
- **Number of external users = 37**
- **Number of volunteer/student placement hours = 1354**

Junction Housing:

In 2012/13 there were 112 new tenancies and 55 people registered on the Community Housing Customer Register

KI Community Services Centre:

On average a total of 105 individuals and families per month have benefited from the opening of the Kangaroo Island Community Services Centre.



JUNCTION AUSTRALIA COMES TO BEACH ROAD

In conjunction with the organisational rebrand to Junction Australia in May 2012, signage at Junction Centre and all other service locations was updated to reflect our new corporate colours and logo. Services located at 34 Beach Road include Corporate Services and Home and Family Support Services.

Together We

As an expression of genuine respect for the needs and interests of stakeholders, Junction Australia is committed to promote the sharing of knowledge, understanding and the development of skills.

Junction Australia commenced fee for service Child Safe Environment training services in 2012/13. A total of 24 volunteers from six community service organisations participated.

3 volunteers at Community Connections Seaford Meadows successfully transitioned to study and work during the year.



VOLUNTEER PROFILE

Stacey Williams

Stacey began volunteering with Junction Australia in 2010. She wanted to do something for the community. Her roles have been varied from crèche, playgroup and youth programs to fundraising and events. Stacey is hoping to gain a paid position working with disadvantaged young people and families. She really enjoys getting to know the kids she works with and also enjoys meeting new people, networking and just getting out of the house. Stacey is always willing to lend a hand and we really appreciate her.

If you know someone who would like to apply to become a Volunteer with Southern Junction please email your details to: volunteering@southernjunction.org.au



'Triumph over Adversity' was the title of Libby Kosmala's presentation at the annual Staff Conference. She gave us some wonderful examples of the importance of not only providing support to people when in time of need, but also challenging people to move forward and work through their discomfort zone to attain their goals.

Libby's achievements in shooting are simply astonishing

- She has attended all 9 Paralympics since 1972 and won 9 gold medals
- In 2002 at the World Shooting Championships, Libby shot 60 successive bullseyes to record a perfect score of 600 to win gold on her 60th birthday

Libby has also been successful as a community advocate and contributed as a community worker, policy maker on many community service boards and as fundraiser.



Following a rigorous validation and assessment process, Junction Australia gained Australian Service Excellence Standards accreditation at Award level. Minister Piccolo presented the ASES Certificate to Graham Brown at the annual staff conference in May.



"Junction Australia is an impressive organisation with a clear vision for its future. Rapid growth has been well managed with effective planning, incremental recruitment of specialist personnel, and progressive strengthening of management systems. Staff appear to have a good understanding of the organisation's direction and are supportive of the need for ongoing improvement to achieve goals set"

Joslene Mazel, CEO, Department for Communities and Social Inclusion



During the past 12 months, a number of Junction Australia staff were supported to attain formal qualifications relevant to their workplace responsibilities:

- Jo Walton, Certificate IV Training and Assessment
- Ashley Cole, Certificate IV Youth Work
- Bree Williams, Certificate IV Community Services
- Sam Harland, Certificate IV Community Development
- Kristal Playford, Diploma in Management
- Lisa Frith, Diploma in Management
- Rebecca Lamb, Diploma in Management
- Jo Purves, Diploma Training and Education.



Debra Angus and Tim Beerens from the Administration team have undertaken formal training in the areas of Business Administration and Frontline Management. They have found their new skills and knowledge beneficial and have been able to put their learning to good use in their day to day work.

Information Technology Services introduced its first Cloud based server this year to support the introduction of the new Property Management Database, Chintaro. This new server will also provide a basis for future planning on how the organisation can move towards providing more flexible work arrangements for staff who may need to be mobile as part of their role or need access to information 'on the go'.

Work on the Integrated Service Delivery (ISD) project has continued throughout the year. In particular we have sought to better understand the relevance and benefits ISD has for our work, our clients and the organisation as a whole. Some tangible outcomes include:

- *Developing a training package for staff*
- *Developing standard intake, assessment and referral procedures for all staff who undertake casework within Junction Australia*
- *Reviewing the improved communication processes that have been identified through the projects to date*
- *Redefining the structure of Team Leaders meetings to enhance its ISD value*
- *Exploring the concept of including clients in the organisation's planning and what that might involve.*

ENHANCING SUSTAINABLE COMMUNITY PRACTICE

Southern Practice Centre

During 2012/13 Flinders University and Junction Australia entered into a Collaboration Agreement for a 12 month pilot project whereby both Flinders University, through the School of Social and Policy Studies, and Junction Australia would contribute resources to further the development of the Southern Practice Centre.

The intent of the Southern Practice Centre is to develop a sustainable structure which interconnects the work of the Discipline of Social Work and Social Planning within the School of Social and Policy Studies and that of Junction Australia. An essential component of this collaboration was the provision of an initial 30 social work placements with Junction Australia and other providers.

At the launch on 18 April, placement student and Junction Australia employee, Jess Wagner gave her perspective on this innovation.

“I see the Social Practice Centre as an integral link between students, agencies and universities. It has great potential to become an information sharing hub, where students, universities and agencies can reap the benefits of sharing their knowledge, research and developments and translate this into practice to better serve our communities”.

After 12 months of operation, the Southern Practice Centre has placed 30 Social Work students in a variety of locations throughout Junction Australia and partner organisations.

“The theory I learn at University can be practically linked to my placement. JA offers great opportunities for me to expand my knowledge and skills. They encourage reflection and allow time for us to discuss our experiences”

Tami Maynard, Student



From left to right: Professor Fiona Verity, Dean , Social and Policy Studies , Flinders University; Graham Brown, CEO Junction Australia; Dr Duncan McFetridge MP



Jess Wagner (centre) with fellow SPC students Tami Maynard (left) and Anna Morris (right) at the SPC Launch

COLLABORATION WITH THE COMMUNITY SERVICE SECTOR

Since 1979, Junction Australia has been working collaboratively with other Peak Bodies, Sector Networks and Community Organisations at various levels with the ultimate aim to increase the capacity and quality of services to more effectively meet the needs of disadvantaged people.

PEAK BODIES AND NETWORKS

Junction Australia is an active member of many Peak Bodies and Sector Networks as listed below. Junction Australia plays a leadership role in many instances and makes significant contributions to the achievement of the agreed objectives of these groups.

The primary objectives of these groups are:

- Provide advice to Government to guide the development of public policy that contributes to systemic change
- Contribute to regional and statewide strategic planning
- Promote service development

Statewide

Association of Major Community Organisations (AMCO)
Charter of Rights for Children & Young People in Care
- Member of Implementation Committee
- Two Champions
Child and Family Welfare Association of SA (CAFWA-SA) – Executive Member
Child Friendly Communities
Community Centres SA
Community Employers Association
Equal Opportunity for Women (EOWA)
Family Alcohol and Drug Network (FADNET)
Foodbank SA
Non-Government Organisation Forum re Children in Residential Care under the Guardianship of the Minister
Office of the Guardians Charter of Right Implementation Committee
Point of Engagement Reference Group
Social Impact Investment Network of SA – Founding Member
South Australian Council of Social Service (SACOSS)
Southern Perinatal Infant Mental Health Network (SPIN)
Southern Volunteering (SA) Inc
Together SA – Founding Member
'Walking on Eggshells' Reference Group
Youth Affairs Council of South Australia (YACSA)

Southern Metropolitan Region

Aldinga Sellicks Alliance
Better Together Christie Downs Network
Children & Families Round Table
Deep South Network
Huntfield Heights Community Leaders Network
Outer South Operational Group of Southern Housing Round Table
Partners in Recovery Consortium
People Matters Hackham West
SA Health Southern Aboriginal Advisory Network
Southern Housing Round Table
Southern Regional Alliance – Chair
Southern Youth Case Management Group
Southern Youth Network Collective
Southern Youth Round Table
South Western Youthworkers Network
The Onkaparinga Collaborative Approach (OCA) for the Prevention of Domestic Violence and Indigenous Family Violence

Fleurieu and Kangaroo Island

Coalition of Women’s Domestic Violence Services
Families SA High Risk Infant Group
Families Task Force (Fleurieu Families)
Fleurieu Violence Against Women Collaboration
Goolwa Network Breakfast
Kangaroo Island Community Services Forum
Southern Domestic Violence Action Group
Southern Fleurieu Families Task Force – Chair
Southern Fleurieu & Kangaroo Island
Housing Round Table – Deputy Chair
Southern Fleurieu Multicultural Network
Southern Fleurieu Providers Network
Southern Fleurieu Youth Network

Homelessness

Generic Homelessness Services Network –
Regional Service Representative
H2H Data Reference Group
Homelessness Australia
Homelessness SA
Homelessness Strategic Group –
Fleurieu & KI regional representative
Operational Youth Homelessness Sector Group
Southern Hoarding and Squalor Task Group
Strategic Youth Homelessness Sector
Youth Agency Managers Forum -
Youth Homelessness Sector Group (YHSG)

Housing

Community Housing Council of Australia – Policy Council
Community Housing Council of SA
Inner South Operational Group of Southern Housing Round
Table
International Housing Partnership Capital Sources Group
Land and Housing Supply - Affordable Housing Committee
(formerly UDIA)
PowerHousing Australia - Chair
Shelter SA - Chair
Southern HASP Operational Partnership Group

COMMUNITY ORGANISATIONS

Junction Australia works closely with the following
Government and Non government Community
Organisations to facilitate referrals, service coordination and
advocacy at the service delivery level for the direct benefit
of clients:

Councils

- Alexandrina Council
- City of Marion
- City of Onkaparinga
- City of Victor Harbor – Fleurieu Families
- District Council of Mt Barker
- District Council of Yankalilla
- Kangaroo Island Council

Disability

- Disability SA
- Community Living and Support Services (CLASS)

Domestic Violence

- Southern Adelaide Domestic Violence Service

Education

- Department of Education and Child Development
- Flinders University
 - o School of Social Work and Social Policy
 - o Southgate Institute for Health,
Society & Equity Research

Employment and Training

- Bedford
- Centrelink
- Community Partnerships and Growth
- Multiple Sclerosis Society – Multiple Solutions (Job Network)
- Personnel Employment
- Re-Engage Youth Services
- Workskil

General Community Services and Community Centres

- AC Care
- Anglicare SA
- Communities for Children
- Families SA
- Fred's Van
- Hackham West Community Centre
- Labs n Life
- The Smith Family
- UnitingCare Wesley Country SA
- Woodcroft Community Centre
- Yankalilla Children's Centre
- Goolwa Children's Centre

Health and Mental Health

- CAMHS
- Child & Family Health Service
- Community Foodies
- Drug and Alcohol Services SA (DASSA)
- Flinders Medical Centre – Marion Youth Link
- Headspace – Noarlunga
- Leukaemia Foundation
- Life Without Barriers
- SA Health - OPAL (Obesity Prevention and Lifestyle)
- Southern Adelaide Fleurieu Kangaroo Island Medicare Local (SAFKI)
- Southern Adelaide Health
- Southern Fleurieu Family Practice
- Southern Mental Health and Mind

Justice and Law

- Department of Correctional Services
- Sammy D Foundation
- SAPOL

Homelessness and Housing

- Baptist Care (SA)
 - Eastern Adelaide Aboriginal Specific Homelessness Service
 - Inner Southern Youth Homelessness Service
 - Housing Section
- Centacare – Young Family Support Program
- Eleanora
- Finding Workable Solutions (FWS)
- Housing SA
- Lutheran Community Care - Outer Southern Generic Homelessness Service
- Relationship Australia – Together For Kids
- St John's Youth Services – Youth 110 crisis accommodation
- UnitingCare Wesley Bowden – Inner Southern Generic Homelessness Service
- Uniting Communities – Rubys Reunification Service
- Whalers Housing Association (Fleurieu)

Recreation and Arts

- Carclew - Dance
- Circus Elements
- ExpressWay Arts
- Northern Sound
- One 50 Dance
- Port Noarlunga Football Club
- SCRYB
- The EMU Tree
- Vertical Freedom – Parkour
- Zumba Fitness

ACCREDITATIONS

Junction Australia has attained the following accreditations:

- Award Level of the Australian Service Excellence Standards (ASES)
- Alternative Care Pre-Qualified Provider Panel for
 - o Non-Family Based Care
 - o Therapeutic Intervention
 - o Family Preservation (Reunification)
- Disability Services Provider Panel
- National Community Housing Standards
- Panel of Preferred Providers for the Department of Education and Children’s Services for
- ICAN Flexible Learning Options
- ICAN Case Management Services
- Student Mentoring & Youth Development
- Aboriginal Student Mentoring
- Preferred Growth Provider (Housing SA)
- Preferred Support Provider Panel for Specialist Homelessness Services
- Volunteer Organisation Authorisation Number (VOAN)



Tel: +61 8 7324 6000
Fax: +61 8 7324 6111
www.bdo.com.au

Level 7, BDO Centre
420 King William St
Adelaide SA 5000
GPO Box 2018, Adelaide SA 5001
AUSTRALIA

INDEPENDENT AUDITOR'S REPORT
TO THE MEMBERS OF SOUTHERN JUNCTION COMMUNITY SERVICES INCORPORATED
TRADING AS JUNCTION AUSTRALIA

Report on the Summary Financial Report

We have audited the accompanying summary financial report of Southern Junction Community Services Incorporated trading as Junction Australia which comprises the statement of financial position as at 30 June 2013 and the statement of surplus or deficit and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, derived from the audited financial report of Southern Junction Community Services Incorporated trading as Junction Australia for the year ended 30 June 2013. The summary financial report does not contain all the disclosures required by the Australian Accounting Standards and accordingly, reading the summary financial report is not a substitute for reading the audited financial report.

Board Members' Responsibility for the Summary Financial Report

The Board Members are responsible for the preparation and fair presentation of the summary financial report in accordance with Australian Accounting Standards, and for such internal control as the Board Members determine is necessary to enable the preparation and fair presentation of the summary financial report that is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on the summary financial report based on our audit procedures which were conducted in accordance with with Auditing Standard ASA 810 *Engagements to Report on Summary Financial Statements*. We conducted an independent audit, in accordance with Australian Auditing Standards, of the full financial report of Southern Junction Community Services Incorporated trading as Junction Australia for the year ended 30 June 2013. We expressed an unmodified opinion on that financial report in our report dated 1 October 2013. The Australian Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain evidence about the amounts and disclosures in the summary financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the summary financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation of the summary financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Our procedures in respect of the summary financial report included testing that the information in the summary financial report is consistent with the full financial report, and examination on a test basis, of evidence supporting the amounts, discussion and analysis, and other disclosure which were not directly derived from the full financial report. These procedures have been undertaken to form an opinion whether, in all material respects, the summary financial report is presented fairly.



We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we have complied with the independence requirements of the Australian professional accounting bodies.

Auditor's Opinion

In our opinion, the summary financial report derived from the audited financial report of Southern Junction Community Services Incorporated trading as Junction Australia for the year ended 30 June 2013 is consistent, in all material respects, with that financial report, prepared in accordance with Australian Accounting Standards - Reduced Disclosure Requirements and the financial reporting requirements of the Associations Incorporation Act (SA) 1985.

A handwritten signature in blue ink that reads 'BDO'.

BDO Audit (SA) Pty Ltd

A handwritten signature in black ink, appearing to read 'Michael Haydon', with a long horizontal line extending to the right.

Michael Haydon
Director

Adelaide, 3 October 2013

**STATEMENT OF SURPLUS OR DEFICIT AND OTHER COMPREHENSIVE
INCOME FOR THE YEAR ENDED 30 JUNE 2013**

	2013	2012
	\$	\$
REVENUE	10,574,069	10,234,108
Employee Benefits Expense	6,598,424	6,703,992
Depreciation & Amortisation Expense	202,256	317,494
Finance Costs	197,774	207,217
Property Expense	1,655,101	1,686,166
Other Expenses	1,480,260	986,566
SURPLUS FROM OPERATIONS FOR THE YEAR	440,255	332,674
REVENUE - PRIMARILY OF A CAPITAL NATURE		
Capital Grants Received	0	3,736,955
Net gain on disposal of non-current assets	86,223	38,397
Increase in fair value of investment property	0	241,857
Decrease in fair value of investment property	0	(458,506)
REVENUE - PRIMARILY OF A CAPITAL NATURE FOR THE YEAR	86,223	3,558,703
OTHER COMPREHENSIVE INCOME FOR THE YEAR	0	0
TOTAL COMPREHENSIVE INCOME FOR THE YEAR	526,477	3,891,378

STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2013

	2013	2012
	\$	\$
ASSETS		
CURRENT ASSETS		
Cash and cash equivalents	808,992	1,062,317
Trade and other receivables	776,993	583,877
Development land held for resale	47,370	0
TOTAL CURRENT ASSETS	1,633,356	1,646,194
NON-CURRENT ASSETS		
Development land held for resale	464,712	465,342
Property, plant and equipment	1,587,202	1,653,073
Investment properties	29,851,028	29,845,272
Intangible contractual right	28,973,000	29,544,001
TOTAL NON-CURRENT ASSETS	60,875,941	61,507,688
TOTAL ASSETS	62,509,297	63,153,881
LIABILITIES		
CURRENT LIABILITIES		
Trade and other payables	878,062	873,914
Interest-bearing liabilities	171,900	110,645
Provisions	54,667	67,406
Other liabilities	915,485	929,169
TOTAL CURRENT LIABILITIES	2,020,114	1,981,133
NON-CURRENT LIABILITIES		
Interest-bearing liabilities	2,829,383	3,879,023
Provisions	732,409	371,367
Other liabilities	329,537	279,979
Contributed Debentured Property	28,973,000	29,544,001
TOTAL NON-CURRENT LIABILITIES	32,864,328	34,074,370
TOTAL LIABILITIES	34,884,442	36,055,503
NET ASSETS	27,624,855	27,098,378
EQUITY		
Reserves	55,000	50,000
Retained earnings	27,569,855	27,048,378
TOTAL EQUITY	27,624,855	27,098,378

STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 30 JUNE 2013

	Retained Earnings	Southern Family Benefit Fund Reserve	Asset Revaluation Reserve	Sick Leave Reserve	Total Equity
	\$	\$	\$	\$	\$
BALANCE 1 JULY 2011	22,017,882	30,732	1,158,386	0	23,207,000
Effects of correcting prior period error:	1,128,386	0	(1,128,386)	0	0
RESTATED BALANCE AS AT 1 JULY 2011	23,146,268	30,732	30,000	0	23,207,000
Surplus for the year	3,902,110	(30,732)	0	20,000	3,891,378
<i>OTHER COMPREHENSIVE INCOME</i>					
Increase in fair value of land and buildings	0	0	0	0	0
TOTAL COMPREHENSIVE INCOME FOR THE YEAR	3,902,110	(30,732)	0	20,000	3,891,378
BALANCE 30 JUNE 2012	27,048,378	0	30,000	20,000	27,098,378
Surplus for the year	521,477	0	0	5,000	526,477
<i>OTHER COMPREHENSIVE INCOME</i>					
Increase in fair value of land and buildings	0	0	0	0	0
Decrease in fair value of land and buildings	0	0	0	0	0
TOTAL COMPREHENSIVE INCOME FOR THE YEAR	521,477	0	0	5,000	526,477
BALANCE 30 JUNE 2013	27,569,855	0	30,000	25,000	27,624,855

STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 30 JUNE 2013

	2,013	2,012
	\$	\$
CASH FLOW FROM OPERATING ACTIVITIES		
Cash receipts from customers & grants	10,861,994	10,132,642
Cash paid to suppliers and employees	(9,653,498)	(9,549,968)
Interest received	24,607	27,766
Interest paid	(197,774)	(207,217)
NET CASH INFLOW/(OUTFLOW) FROM OPERATING ACTIVITIES	1,035,329	403,223
CASH FLOW FROM INVESTING ACTIVITIES		
Capital Grants	0	1,669,865
Purchase of property, plant and equipment	(478,374)	(338,283)
Purchase of investment property	0	(3,632,890)
Proceeds from sale of property, plant and equipment	375,718	167,503
NET CASH INFLOW/(OUTFLOW) FROM INVESTING ACTIVITIES	(102,656)	(2,133,805)
CASH FLOW FROM FINANCING ACTIVITIES		
Proceeds from borrowings	0	831,089
Repayment of borrowings	(235,998)	(153,333)
NET CASH INFLOW/(OUTFLOW) FROM FINANCING ACTIVITIES	(235,998)	677,756
NET INCREASE IN CASH AND CASH EQUIVALENTS	696,675	(1,052,826)
Cash and cash equivalents at beginning of the financial year	1,097,317	2,150,143
CASH AND CASH EQUIVALENTS AT END OF THE FINANCIAL YEAR	1,793,992	1,097,317

T: (08) 8392 3000

34 Beach Road, Christies Beach SA 5165

PO Box 66, Christies Beach SA 5165

junctionaustralia.org.au